

Pick Airport >>	London City
Prenotification Rate	77.30%
Total number of ECAC targets missed	18
Number of 100% targets missed	18
Number of 100% targets missed at 0.97	4
Number of PRMs handled	9441
Consultation overall score	
Open Actions	
Number of missed flights	2

22/11/2018

At Risk

Consultation with disability groups		CAA survey		
Range			Responses	Rating
Regularity		Departures	4	3.6
Website		Arrivals	3	3.0
Service		Connections		
Design		Overall	7	3.3

ECAC Departures														
Prenotified?	Standard (time assistance available at gate from on chocks)	Target	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Pre-booked	Numbers of PRMs	-	374	482	507	570	610	488						
	10 mins	80%	98.66%	98.55%	98.62%	99.30%	98.69%	97.13%						
	20 mins	90%	99.47%	99.79%	100.00%	99.47%	99.67%	98.98%						
	30 mins	100%	99.47%	99.79%	100.00%	99.47%	99.84%	99.39%						
Non pre-booked	Numbers of PRMs	-	140	169	151	184	218	136						
	25 mins	80%	99.29%	100.00%	99.34%	100.00%	100.00%	99.26%						
	35 mins	90%	100.00%	100.00%	99.34%	100.00%	100.00%	100.00%						
	45 mins	100%	100.00%	100.00%	99.34%	100.00%	100.00%	100.00%						

ECAC Arrivals														
Prenotified?	Standard (time assistance available at gate from on chocks)	Target	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
Pre-booked	Numbers of PRMs	-	608	670	749	729	778	733						
	5 Mins	80%	93.59%	97.46%	95.06%	94.79%	95.89%	95.36%						
	10 Mins	90%	95.56%	98.66%	96.26%	96.43%	96.79%	96.04%						
	20 Mins	100%	96.55%	99.25%	96.93%	97.67%	97.81%	97.14%						
	30 mins	100%	99.50%	100.00%	99.90%	99.00%	99.70%	99.40%						
	45 mins	100%	99.50%		99.90%	99.20%	99.90%	99.70%						
	60 mins	100%	100.00%		100.00%	100.00%	100.00%	100.00%						
Non pre-booked	Numbers of PRMs	-	135	167	203	208	211	221						
	25 Mins	80%	92.59%	98.80%	98.03%	97.12%	97.16%	95.48%						
	35 Mins	90%	95.56%	98.80%	99.01%	98.56%	97.63%	96.38%						
	45 mins	100%	95.56%	98.80%	99.01%	98.56%	97.63%	96.38%						
	60 mins	100%	99.20%	100.00%	100.00%	100.00%	99.50%	100.00%						
	75 mins	100%	100.00%				100.00%							