



**Draft Master Plan 2020–2035
Consultation Feedback Form**

June–September 2019

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Please use this feedback form to respond to our consultation on our draft master plan.

You can respond to the consultation by completing as many sections of this feedback form as you would like, and return to us by using one of the following methods:

Online

The feedback form can be completed online at www.londoncityairport.com/consultation

Email

The feedback form can be emailed to: consultation@londoncityairport.com

Freepost

The feedback form can be posted to: **FREEPOST LCY MASTER PLAN CONSULTATION**

You do not need a stamp.

In person

The feedback form can be submitted to London City Airport staff at any of our engagement events.

We cannot accept responsibility for responses that are sent to any addresses or provided in formats other than those described above.

The deadline for responding to the consultation is 20th September 2019.

If you would like further information about our proposals, you can:



Go online at: www.londoncityairport.com/consultation



Send an email to us at: consultation@londoncityairport.com

Thank you for your feedback.

About you

It's useful for us to understand who has taken part in the consultation, so please can you provide the following details:

Name*

Address*

Postcode*

Are you responding on behalf of an organisation or group? *(please tick one)* Yes No

If yes, please specify the name of your organisation/group and a brief description of its role and membership:

Please confirm you have the authorisation to respond to the consultation on behalf of this organisation: *(please tick)*

- Yes, I am over the age of 16***
Please note in order to participate you are required to be over the age of 16.
- I attended one of the consultation events
- Yes, I would like to receive news, updates and offers from London City Airport Ltd.**

***denotes mandatory questions**

For information on how we will use your information, please see the Data Privacy Notice towards the back of this feedback questionnaire.

1. The draft master plan proposals outlined in section 4 prioritise making best use of our existing runway in accordance with Government policy. Do you agree that we have sought to do this in the most appropriate way? *(please tick one)*

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any suggestions about how the existing infrastructure could be better utilised or what additional facilities should be provided?

2. Do you agree that growth over the master plan period should only be accommodated within the existing aircraft noise contour limit and that the airport should seek to reduce the area of the contour over time by adapting infrastructure to accommodate more of the quieter, cleaner new generation aircraft? *(please tick one)*

Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Do you support our aspirations in section 4 to further increase employment at the airport, especially for local residents, and invest more in local business and community initiatives? *(please tick one)*

Strongly support	Support	Neither support or oppose	Oppose	Strongly oppose	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any other suggestions on how we could support more local jobs?

4. Subject to addressing environmental issues, would you support the principle of more flexibility on the number of flights during the first and last half hours of operations during weekdays if it was important to meet passenger demand, improve connections and help accelerate investment in more of the quieter, cleaner, new generation aircraft? This would not affect our commitment to an 8-hour night-time curfew on all flights. *(please tick one)*

Strongly support	Support	Neither support or oppose	Oppose	Strongly oppose	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. Subject to addressing environmental issues, would you support the principle of more flexible flight times at the weekend if it was important to meet passenger demand, improve connections and help accelerate investment in more of the quieter, cleaner, new generation aircraft? *(please tick one)*

Strongly support	Support	Neither support or oppose	Oppose	Strongly oppose	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any suggestions on how we could improve these plans?

6. Do you support the measures in sections 4 and 5 to manage and mitigate environmental issues over the duration of the master plan (e.g. noise, air quality, emissions, transport)? *(please tick one)*

Strongly support	Support	Neither support or oppose	Oppose	Strongly oppose	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any suggestions on how we could improve these plans?

7. Overall, do you support the plans and measures to increase passenger and staff travel to and from the airport by public transport and sustainable means? *(please tick one)*

- | | | | | | |
|--------------------------|--------------------------|---------------------------|--------------------------|--------------------------|--------------------------|
| Strongly support | Support | Neither support or oppose | Oppose | Strongly oppose | Don't know |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Do you have any suggestions on how we could improve local transport infrastructure and encourage more travel by public transport and sustainable means?

8. Overall, do you support the plans outlined in the draft master plan? *(please tick one)*

- Yes, I support the plans
- Yes, but I've got certain concerns
- No, I don't support the plans
- I don't have a view
- I don't know

Do you have any suggestions on how we could improve these plans?

9. Do you have any further comments on our draft master plan?

10. Please tell us how you found out about this consultation:

- Newspaper advert
- Town hall/library
- Online advert
- Social media
- Engagement event
- London City Airport's website
- Other (*please specify*)

Privacy Notice

Draft Master Plan

2020-2035 Consultation

This privacy notice ("Notice") tells you what to expect when you provide your personal information to London City Airport Limited ("We", "Our", "LCY") in response to the Consultation on Our draft master plan.

If you choose to submit your response online, this Notice will be supplemental to Our Privacy Policy (www.londoncityairport.com/privacy-policy) which can be found on Our website.

Whenever you provide personal information, We are legally obliged to use it in line with all applicable laws concerning the protection of personal data, including the General Data Protection Regulation (GDPR) and the Data Protection Act 2018 (DPA).

What is personal information?

Personal information is personal data which is defined by the GDPR and the DPA as "any information relating to an identified or identifiable natural person ('data subject'). An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person".

Why do We collect personal Information?

We collect personal data from you so that We can analyse the feedback We receive and feed this analysis into Our final report on Our draft master plan as well as helping us ensure where possible that one feedback form is returned per individual.

What information will We collect about you?

We will collect the following information about you when you provide your feedback to Us in respect of the Consultation on the

draft master plan:

1. Name;
2. Address;
3. Post Code; and
4. Any additional information that you choose to provide in the course of submitting your views.

How will We use the information We collect from you?

We may use the personal information collected from you to:

- Review and analyse the responses you raise in your feedback
- Respond to any questions or comments you have raised in your feedback
- Publish reports and information on the feedback to the Consultation
- Ensure the safety of Our staff and the staff of Our third-party service providers

We will not use personal information in a way that is incompatible with the purposes for which it has been collected or subsequently authorised by you.

We may periodically contact you with promotional or news material about Us or Our products using the email address or other contact details which you have provided if you have opted into this service.

Who will We share your information with?

We will only share personal information to the extent needed to perform the uses listed above and will take steps to safeguard your personal information.

We may be required to make copies of responses to the Consultation available to the London Borough of Newham, the London Assembly, the Mayor of London, the Secretary of State, the Planning Inspectorate and/or the Civil Aviation Authority. In such instances, We will request that personal information is not placed on the public record, however, please note that these third parties may use any personal information that is disclosed to them in accordance with their own privacy

policies, over which We have no control. We therefore recommend that you do not include any information in your response to the Consultation that you would not want to be viewed by these third parties, or to be placed on the public record.

Your information will be handled and used by Our third-party service providers who assist with recording, collating, consolidating, analysing and reporting on feedback received, including:

Ove Arup & Partners Ltd, the organisation will that collect, record, analyse, consolidate and report on the Consultation responses and pass the results and data to Us as well as facilitating postcode and address look ups, mapping and email facilities; and Callitech Ltd t/a Moneypenny, the third-party service provider We engage to answer telephone calls made to Our dedicated Consultation line on Our behalf. You can access Moneypenny's privacy policy on their website here <https://www.moneypenny.com/uk/privacy/>

We will keep your information within LCY and Our trusted third parties except where We may be required to disclose your personal information, without notice, to comply with legal requirements, including any regulation, in relation to legal proceedings or investigations by governmental or law enforcement agencies, including criminal investigations, or to meet tax or other reporting requirements.

Your information is processed only in the UK and is not moved or transferred outside the European Economic Area.

What is the legal basis for collecting and processing your personal information?

Our lawful basis for collecting your personal data is that We have obtained your consent to do so. Your consent is given when you provide your name, contact details and your response to the Consultation within the feedback Form.

We may use your personal data in

exceptional circumstances where necessary for Our legitimate interests to contact you by the email provided for ensuring the safety of Our staff.

How long will We retain your information?

We will retain your information until the Consultation feedback has been analysed and applied in accordance with the purpose of the draft master plan and in any case no longer than 3 years from the deadline for responses, after which We will delete the personal information We hold. We believe this is the shortest period reasonably required in order to fulfil the purpose for which We have set out to collect your information.

Your rights in relation to your personal data

Under the GDPR and the DPA you have rights We need to make you aware of including the right to:

- Request a copy of your personal information that We hold about you
- Ask us to rectify information you think is inaccurate. You also have the right to ask Us to complete information you think is incomplete.
- Ask us to erase your personal information in certain circumstances
- Ask us to restrict the processing of your information in certain circumstances
- Object to the processing of your information in certain circumstances
- Withdraw consent for the processing of your information where this is justified, and We have no other legitimate grounds for processing it.

To exercise your rights in respect of your personal information, please contact the London City Airport Data Protection Officer at the following address:

Data Protection Officer
London City Airport Ltd
City Aviation House
Royal Docks
London
E16 2PB

Alternatively, you can email your request to: dataprotection.queries@londoncityairport.com

Complaints

If you are unsatisfied with Our response or handling of your personal information, you also have the right to make a complaint to the data protection supervisory authority in the UK, the Information Commissioner's Office ("ICO") which can be contacted through various means available on the ICO's website <https://ico.org.uk/global/contact-us/>

This privacy notice was last updated in June 2019. We will inform you of any updates or changes to the Notice.

What happens next?

Thank you for completing this feedback questionnaire. Your views are important to us.

You have until 20th September to provide us with your feedback to this Consultation.

At the end of this Consultation we will consider all of the feedback received as we develop our master plan further, ahead of publishing it later this year. We will also produce a report that sets out how we have had regard to all feedback received.

There are lots of ways you can contact us and find out more information:



Visit our website: www.londoncityairport.com/consultation



Send us an email at: consultation@londoncityairport.com

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