



## Ladbrokes Digital Australia Pty Ltd

ABN 25 151 956 768  
461-473 Lutwyche Road, Lutwyche QLD 4030  
PO Box 1157, Lutwyche QLD 4030  
Betting Line: 1800 LADBROKES  
Support Line: 1300 LADBROKES  
[www.ladbrokes.com.au](http://www.ladbrokes.com.au)

## Trip-A-Deal Competition (Australian Open 2019)

### Terms and Conditions

1. The promoter is Ladbrokes Digital Australia Pty Ltd (ABN 25 151 956 768) of 461-473 Lutwyche Road, Lutwyche Queensland, 4030, phone 1300 523 276 (**Promoter**). The Promoter and its related companies are referred to as the **Promoter Group**.
2. Instructions and information on how to enter the promotion form part of these terms and conditions, and entry into the promotion is deemed acceptance of these terms and conditions and all of the Promoter's terms and conditions.
3. The following individuals are eligible to enter the promotion:
  - a. residents of QLD, NSW, VIC, ACT, TAS, WA and NT who are 18 years of age or older;
  - b. have a verified account with the Promoter and are classed as a "recreational customer" as classified by the Promoter. For the avoidance of doubt, accounts that have been restricted in any way are ineligible to enter the promotion, as are Punters Club members; and
  - c. have not previously won a prize in this promotion.
4. Entry to the promotion is free and is open during the following Promotion Periods:

Promotion Period	Promotion Period open/close time and date	Promotion Period draw time and date
1	12:01am on 14 January until 11:59pm on 14 January	10:00am Tuesday 15 January 2019
2	12:01am on 15 January until 11:59pm on 15 January	10:00am Wednesday 16 January 2019
3	12:01am on 16 January until 11:59pm on 16 January	10:00am Thursday 17 January 2019
4	12:01am on 17 January until 11:59pm on 17 January	10:00am Friday 18 January 2019
5	12:01am on 18 January until 11:59pm on 18 January	10:00am Monday 21 January 2019
6	12:01am on 19 January until 11:59pm on 19 January	10:15am Monday 21 January 2019
7	12:01am on 20 January until 11:59pm on 20 January	10:30am Monday 21 January 2019
8	12:01am on 21 January until 11:59pm on 21 January	10:00am Tuesday 22 January 2019
9	12:01am on 22 January until 11:59pm on 22 January	10:30am Wednesday 23 January 2019
10	12:01am on 23 January until 11:59pm on 23 January	10:00am Thursday 24 January 2019

11	12:01am on 24 January until 11:59pm on 24 January	10:00am Friday 25 January 2019
12	12:01am on 25 January until 11:59pm on 25 January	10:00am Tuesday 29 January 2019
13	12:01am on 26 January until 11:59pm on 26 January	10:15am Tuesday 29 January 2019
14	12:01am on 27 January until 11:59pm on 27 January	10:30am Tuesday 29 January 2019

5. To enter, entrants must place a multi bet of \$1 or more (excluding bonus bets) that include only Tennis selections within the legs of the multi placed with the Promoter during the relevant Promotion Period.
6. Entrants will earn one entry in the promotion per multi bet combination placed in accordance with clause 5. For the avoidance of doubt, entrants may have more than one entry in each Promotion Period.
7. The following people are not eligible to win any prizes resulting from this promotion:
  - a. directors, managers, agents, employees of the Promoter Group and their immediate families; and
  - b. committee members, directors, managers, agents, employees of Trip-A-Deal and their immediate families.
8. The prize for each Promotion Period is one \$1,000 Trip-A-Deal credit voucher to be used on any available deal as offered by Trip-A-Deal at <https://www.tripadeal.com.au/>.
9. The retail value for each prize is \$1,000 AUD. The total value of prizes is \$14,000.00 AUD. For the avoidance of doubt, no individual prize exceeds \$1,000 and the total value of prizes does not exceed \$100,000.
10. The following conditions apply to the prize:
  - a. The prize does not include any insurance;
  - b. The items in clause 8 can only be used by people who are 18 years of age or older;
  - c. Some components have been pre-arranged, and others will be arranged when the identity of any winner has been determined;
  - d. The prize is subject to Trip-A-Deal's Terms and Conditions and Important Information (and the terms and conditions of the airline, hotel, etc.), including but not limited to the following:
    - i. Trip-A-Deal credit voucher prize won as part of this promotion is valid until 29 February 2020;
    - ii. Trip-A-Deal credit voucher prize must be declared at the time of purchase;
    - iii. Trip-A-Deal credit voucher prize cannot be used in conjunction with any other Trip-A-Deal offer;
    - iv. Trip-A-Deal credit voucher prize cannot be redeemed at Trip-A-Deal wholesalers, only via Trip-A-Deal directly;
    - v. All bookings are subject to availability;

- vi. Payment for your chosen travel offer is required in full, together with the redemption of the Trip-A-Deal Credit.
  - vii. No change is given for purchases below the Trip-A-Deal Credit value. The credit voucher must be redeemed in one transaction and any unused amount will be forfeited.
  - viii. Trip-A-Deal credit voucher prize must be used within the stated validity period or else it will be deemed void. It is non-refundable, non-redeemable for cash, and cannot be used in conjunction with any other offer/promotion or Gift Certificate.
  - e. The reasonable requests of a winner will be considered, but not all requests will be possible due to factors including pricing and availability;
  - f. The prize is limited to the items listed in clause 8, and any additional costs or charges must be paid by the winner, including but not limited to travel between the prize winner's home and their nearest Australian capital city, visa application fees, additional meals, ancillary hotel costs such as mini-bar, additional transport etc.;
  - g. The winner must make all arrangements for receiving the right to the prize within four weeks after the Promoter advises them that they have won, including but not limited to, cooperating with the Promoter's staff and/or Trip-A-Deal to finalise travel details;
  - h. If a prize (or a component of it) is not available for any reason, the Promoter reserves the right to substitute the prize with another of similar value, or at its discretion, with a cash sum equivalent to the retail value of that component of the prize, subject to state lottery laws;
  - i. Once a prize winner accepts or claims their prize, use of the prize is at their own risk;
  - j. The right to any prize is not transferable or assignable to another person, and the prize is not redeemable for cash (other than in accordance with 10(h)); and
  - k. The prize winner agrees that both the prize winner and any guest(s) will comply with all applicable international laws and regulations.
11. The winning entry form will be drawn randomly by computer at the times and dates listed in the table in clause 4, at 461-473 Lutwyche Road, Lutwyche Queensland 4030.
12. The first valid entry drawn will win the prize. The Promoter's decision as to the result of the prize is final and no correspondence will be entered into.
13. The Promoter will attempt to notify the prize winner via telephone and email immediately after the draw and their name will be displayed at 461-473 Lutwyche Road, Lutwyche, Queensland 4030, and published at [ladbrokes.com.au](http://ladbrokes.com.au) within 48 hours after the draw time/date listed in clause 4. The Promoter may also announce or publish the first initial, surname and suburb or town of the prize winners in any media, including social media.
14. If any prize winner is unable to be contacted by 5:00pm on 25 February 2019, then that person's right to the prize is forfeited and the prize will be entered into an unclaimed prize draw. The Promoter may conduct such further draws at the same place as the original draw as are necessary on 26 February 2019 at 10:30am in order to distribute any unclaimed prizes, as determined by the Promoter in its absolute discretion, subject to any

directions given by a responsible authority under any relevant regulation. The Promoter will publish the winner of any such unclaimed prize draw on 26 February 2019 at [www.ladbrokes.com.au](http://www.ladbrokes.com.au).

15. The Promoter will publish the name of the prize winner who has validly won and claimed their prize, at [ladbrokes.com.au](http://ladbrokes.com.au) for no less than 28 days.
16. The Promoter reserves the right, at any time, to verify the validity of any entry or disqualify any entrant who submits an entry that is not in accordance with these terms and conditions or who tampers with the entry process. The decision to verify, validate or disqualify an entry is in the Promoter's absolute discretion.
17. If the Promoter reasonably considers that a change to these terms and conditions is likely to benefit entrants or be of immaterial detriment to entrants, then the Promoter can make the change immediately and does not need to notify entrants. Alternatively, the Promoter may vary these terms and conditions by placing a notification at all places where these terms and conditions are made available to entrants.
18. The Promoter accepts no responsibility for late, lost or misdirected entries. The Promoter is not responsible for any problems or technical malfunction of any computer system, software or internet difficulties, including any damage to an entrant's device, resulting from participating in the promotion. Any cost associated with participating in the promotion are the entrant's responsibility.
19. The Promoter will not be liable for any loss or damage or personal injury suffered or sustained in relation to the promotion or a prize except for any liability which cannot be excluded by law.
20. If the Promoter is prevented from or delayed in performing an obligation by Force Majeure then the obligation is suspended during, but for no longer than, the period the Force Majeure continues and any further period that is reasonable in the circumstances. 'Force Majeure' means any event beyond the reasonable control of the Promoter, which occurs without the fault or negligence of the Promoter.
21. Subject to obtaining the approval from the regulator (if applicable), the Promoter reserves the right to delay or modify any aspect of this promotion if for any reason it is not capable or running as planned (including without limitation, by reason of infection by computer virus, bugs, tampering, fraud, technical failures, power failures or due to any other causes unforeseen or beyond the reasonable control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of the promotion) but only to the extent necessary to overcome the issue that is affecting the running of the promotion as planned.
22. By participating in the promotion, an entrant authorises the Promoter Group, and contractors and agents of the Promoter Group, to access, collect and use personal information about the entrant, and disclose personal information about the entrant, to the Promoter Group and its contractors and agents, for the purposes of (i) conducting the promotion; (ii) providing the entrant with information and marketing material about

products and services of the Promoter Group; and (iii) making arrangements for a prize winner to be notified and receive their prize. Such information may be provided electronically, or by contacting the entrant by telephone or other means, until such time as the entrant asks the Promoter not to provide further information. The Promoter's Privacy Policy (available at [www.ladbrokes.com.au/terms-and-conditions/](http://www.ladbrokes.com.au/terms-and-conditions/)) contains information about how to access, correct or make a complaint about the Promoter's handling of personal information. A prize winner may be asked by the Promoter to participate in publicity associated with the promotion. The prize winner will have the right to elect whether or not to participate in that publicity.

23. If an entrant does not provide the personal information requested, the entrant cannot participate in the promotion and will not receive information about products and services of the Promoter Group. An entrant can request access to information held about them by contacting the Promoter at [support@ladbrokes.com.au](mailto:support@ladbrokes.com.au).
24. All references to time in these terms and conditions are a reference to local Queensland time.
25. The Promoter has obtained the following permits for the promotion: NSW permit number: XXXX; ACT permit number: XXXX.