



ENGINEERING MANAGER

linkedin.com/in/joskoomen

SKILLS

- Servant Leadership
- Team Player
- Project Management
- Problem-Solving
- 20+ years Technical Expertise
- Active Listening

LANGUAGES

Dutch (Native) English

PROFILE

As a servant leader, I excel in motivating teams through empathy and a human-centered approach.

I focus on fostering ownership, building trust, and creating a collaborative work environment.

CENT EXPERIENCE

2022 - 2024 | Teammanager Product Engineering

Team manager of Product Engineering at Medpets. Leading a product team of 12 professionals

Medpets.nl

2021 - 2022 | Lead Developer

Architect and Lead Developer of headless ecommerce platform

Medpets.nl

2019 - 2021 | Agile coach & Fullstack Developer (Consultancy)

As consultant joined the Agile Engineering team.

Medpets.nl

CONTACT

+31 6 340 11 310

ik@joskoomen.nl

www.joskoomen.nl

2022 - 2024 | Teammanager Product Engineering

As the Engineering manager at Medpets I am leading the product team within the organization. This team comprises developers, data analysts, user experience and customer experience specialists.

- Developing and maintaining an Agile team culture by facilitating team building activities and promoting an environment of continuous improvement
- Created a team culture of collaboration, respect, and accountability
- One on One focus on performance and growth
- Implemented measurements for output and performance improvements

Medpets.nl

2021 - 2022 | Lead Developer

As the Lead Developer, I was responsible for overseeing the performance of the development team. My focus was on providing positive coaching and ensuring high-quality deliveries to enhance the user experience in back-to-back sprints.

- Mentored junior developers to ensure adherence to best practices and improve code quality
- Collaborated with cross-functional teams to identify and resolve complex technical issues, resulting in increased system stability

Medpets.nl

2019 - 2021 | Agile Coach & Full stack Developer (Consultancy)

During my time at YPA, I Joined Medpets as consultant to train the Agile Engineering Team and worked as Architect on their new headless e-commerce platform.

Medpets.nl

2019 - 2021 | Agile Coach & Tech Lead

During my time at YPA, I trained scrum teams to surpass their potential, enhancing their efficiency and encouraging them to embody both creativity and technical collaboration. This was accomplished through organizing workshops, creating tailored architectures, optimizing agile systems to meet their unique needs, and guiding them in both business and creative/technical aspects.

YPA - Your Personal Agency

2018 - 2019 | Head of Development

As interim Head of Development I ensured that the Development team adhered to appropriate processes

- Advised the Developers on various choices and approaches
- Supported our scrum masters in ensuring the team met their deadlines
- Conducted monthly one-on-one conversations with each team member
- Discussed team morale and satisfaction with management.

E-heroes

2017 - 2018 | Front-end Development Team lead

During my tenure at DotControl I was a hands-on Front-end Development Team Lead. My responsibilities included:

- Leading and coaching a motivated team of 12 Front-end Developers
- Prioritizing the growth and performance of each team member
- Conducting monthly one-on-one discussions with every team member
- Ensuring that each team member possessed the necessary skills to excel in their roles
- Upholding the high quality standards expected at DotControl.

DotControl | Data Driven Creative Agency

2001 - 2004 | Grafisch Lyceum Amsterdam

- MBO 3 Printing Technician, 2001-2003
- MBO 4 Printing Technician, 2003-2004

Key Skills and Advantages from Education

- **Practical Experience:** My education provided me with hands-on experience in the graphic sector, making me strong in technical work and detail-oriented.
- **Creative Thinking:** Creative projects and assignments enhanced my problem-solving abilities and creative thinking skills, which are valuable in any role.
- **Technical Knowledge:** Extensive knowledge of printing techniques and graphic software, giving me an edge in any technical or creative position.

COURSES

2023 | Strategic influence in leadership - Maek!

2023 | Leading a healthy team - Maek!

2024 | Science of Welbeing - Yale / Coursera

2024 | Connected Leadership - Yale / Coursera