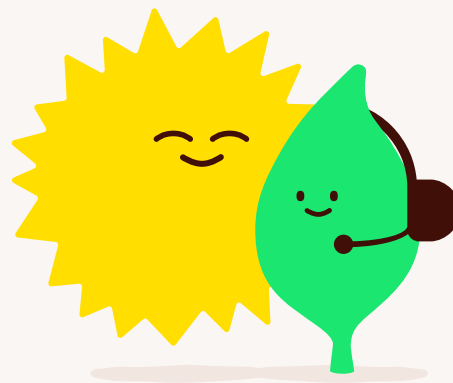


How we can help you this winter.



The ongoing energy crisis and rising cost of living have customers facing a difficult winter. We understand this impacts many of us and especially those that are vulnerable.

This is why we want to reassure you that we are dedicated to helping you where we can. Take a look at our simple guide to find useful resources where you can access support.



Financial Support.

- [Paylink](#) technology supports an affordable payment plan by looking at your financial circumstances.
- For financial advice, free help and support is available via [Stepchange](#).
- Dedicated customer service team to offer support and help find solutions.



Energy-saving.

- All E.ON Next customers are eligible for exclusive offers on energy solutions such as energy efficient [boilers](#), [solar panels](#) and [heat pumps](#).
- Get a [smart](#) meter installed free of charge. Check if you're eligible.



E.ON Next Energy Fund.

- Grants toward energy bills and white goods from the [E.ON Next Energy Fund](#) for eligible customers.
- For a limited time eligible customers can apply for free electric blankets, heated throws, or foot warmers to keep you warm this winter and save on your energy bills. Contact us on **0808 501 5200** to get yours delivered straight to your home. Available while stocks last.



Other Support.

- Our customers can reach out to [Citizens Advice](#) for help and [Mind](#) for mental health support.
- Check your eligibility for free support from the [Priority Services Register](#).
- [Homes for Living](#) offers free home mobility aids. Check if you're eligible.
- [National Energy Action](#) works to fight fuel poverty.



Looking for more info?

Our [FAQs](#) are also super helpful. You can also find us on [Twitter](#) and [Facebook](#) or visit our [community](#) where common questions are answered. Talk soon!

