

e.on
next

E.ON Next Home app

Features & set-up

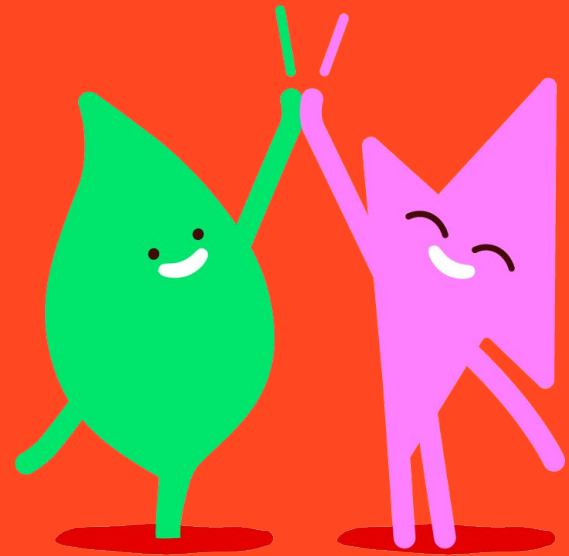


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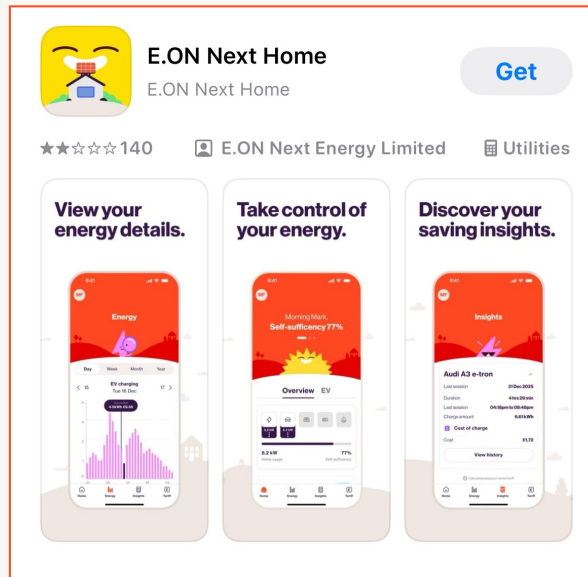
E.ON Next Home App for EV users

What is the app and where do I get it?

- The E.ON Next Home app is for our customers with renewable home energy tech, like solar and battery setups, and EV drivers on our Next Drive Smart tariff.
- Go to App Store or Google Play and search 'Eon next home.'

What are the benefits of using this app for customers?

- Connect your EV or charger to the app and simply plug in.
- The app will automatically find the cheapest times to charge your car, based on your schedule.
- See your tariff, charging status and schedule all in one place.



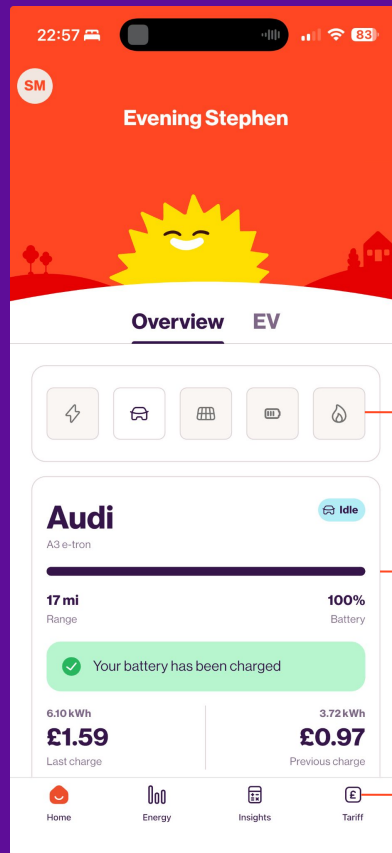
Key features of the E.ON Next Home app

Home Page layout

1. The account section is in the top-left corner
2. The Overview page shows main EV charging features from charge status to price per charge
3. Easy to use navigation to the main functions.

Log in and onboarding

1. Register and Login
2. Follow this step-by-step guide below to connect your car and charger
3. It explains what's needed for a successful connection, for smart charging.



Dynamic E.ON Next family header

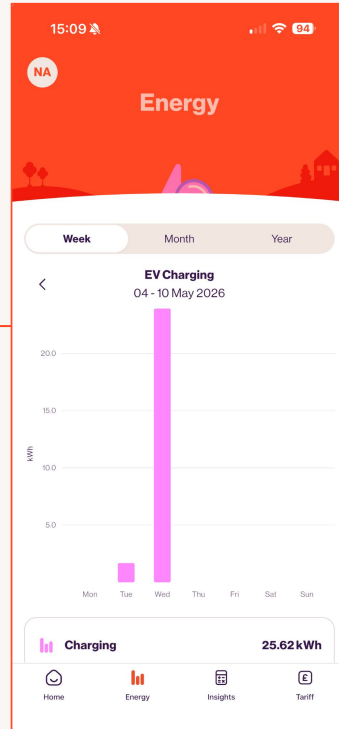
Easy access icons

EV status and usage

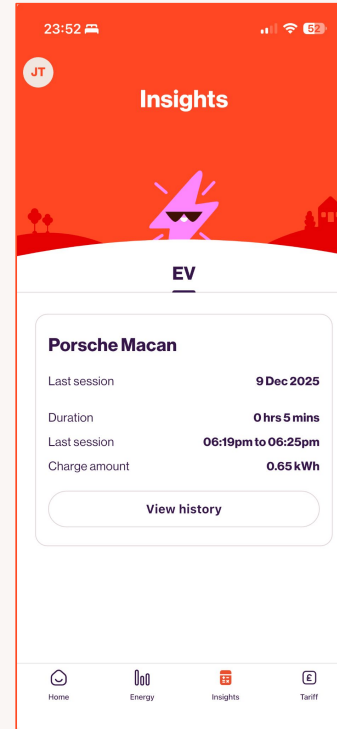
Navigation icons for key functions

Key features - Charging and Insights screens

See your **battery level** and charging history.

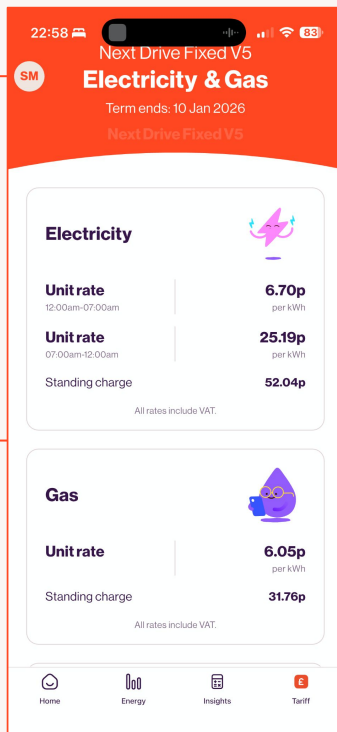


The **insights page** gives you a neat summary of your charging activity.

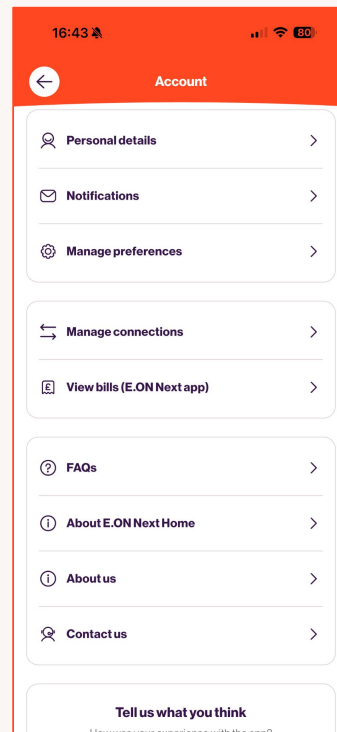


Key features - Account and Energy screens

Find your **account details** by tapping this icon.



Energy tariff information, including unit rates and standing charge.



Personal Details section holds all your account information.

You can manage your **EV charging preferences** from this screen.

The **FAQ's** section has useful answers on your EV tariff and the E.ON Next Home app.

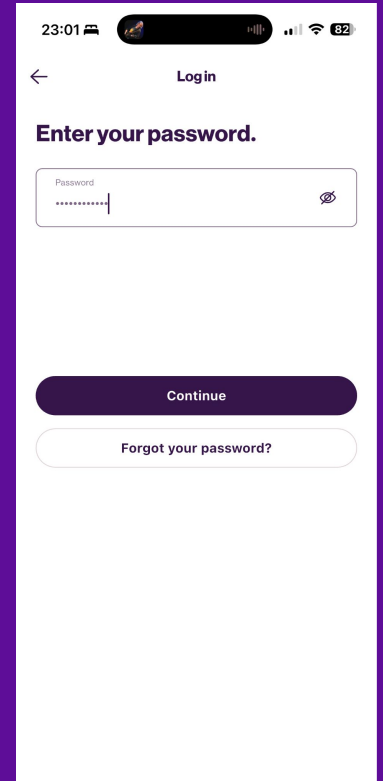
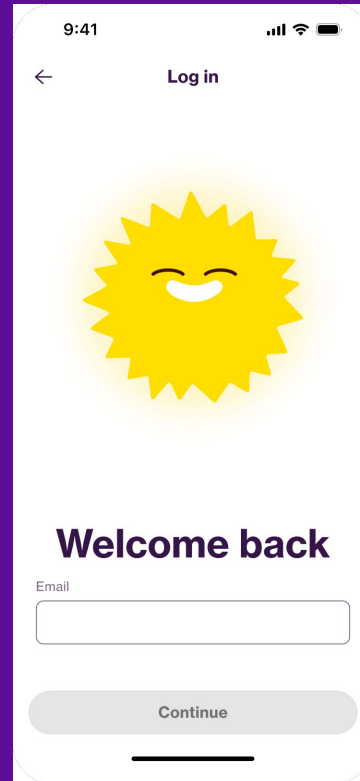
E.ON Next Home App Set-up Guide



Step 1

Log into the app and register

Login and register, if a first time user.

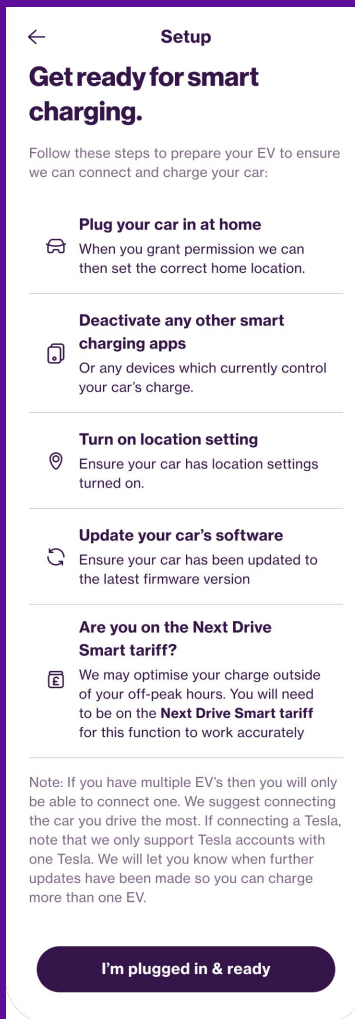


Step 2

Plug in your EV and connect it to our app

Follow this simple checklist in your app and you'll be ready to connect to our app!

Make sure you're on the right **EV tariff**: either Next Drive Fixed or Next Drive Smart.



← Setup

Get ready for smart charging.

Follow these steps to prepare your EV to ensure we can connect and charge your car:

- Plug your car in at home**
When you grant permission we can then set the correct home location.
- Deactivate any other smart charging apps**
Or any devices which currently control your car's charge.
- Turn on location setting**
Ensure your car has location settings turned on.
- Update your car's software**
Ensure your car has been updated to the latest firmware version.
- Are you on the Next Drive Smart tariff?**
We may optimise your charge outside of your off-peak hours. You will need to be on the **Next Drive Smart tariff** for this function to work accurately.

Note: If you have multiple EV's then you will only be able to connect one. We suggest connecting the car you drive the most. If connecting a Tesla, note that we only support Tesla accounts with one Tesla. We will let you know when further updates have been made so you can charge more than one EV.

I'm plugged in & ready

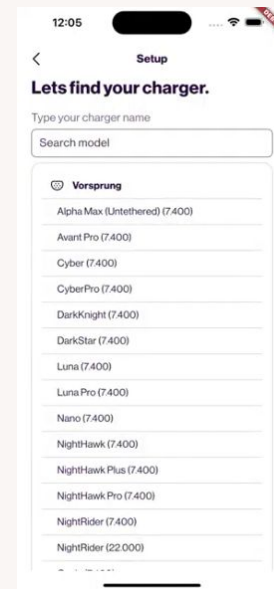
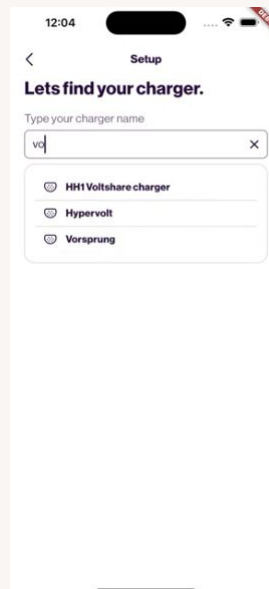
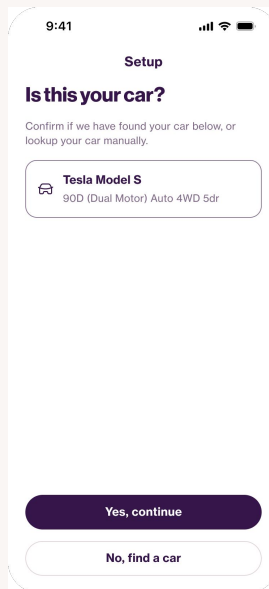
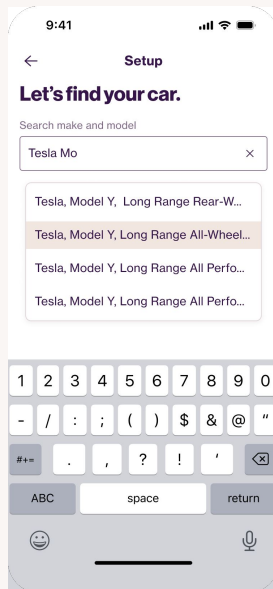
Step 3

Find your EV and charger

Start typing in your **EV make and model**, and choose your car from the list.

Once found, click **'Yes, continue'**.

Then do the same for your **EV charger**.



Step 4

Connect to your manufacturer's account

Connecting to your manufacturer's account is an important step. This is **necessary** for our app to be able to read the vehicle data and location, and for us to manage the smart charging.

1. Click the 'Sign in to your device' button.

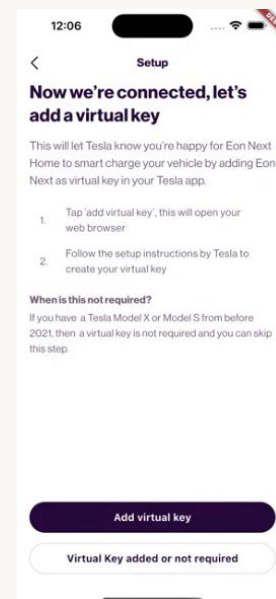
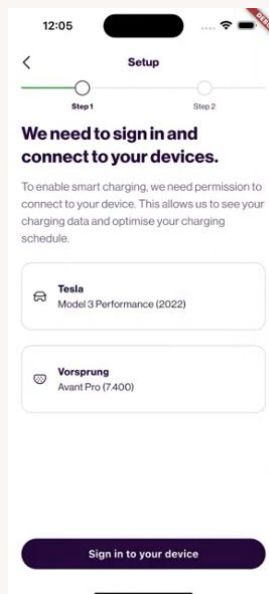
(We use a third party to ensure we have permission and can connect directly to manufacturer and charger accounts.)

2. Enter your EV manufacturer's account email address and password.

N.B: Customers need to have manufacturer's subscriptions live for remote car access.

3. Find your vehicle and connect.

Connection can be slightly different for each EV make/model (See our support page for help with different EV makes).



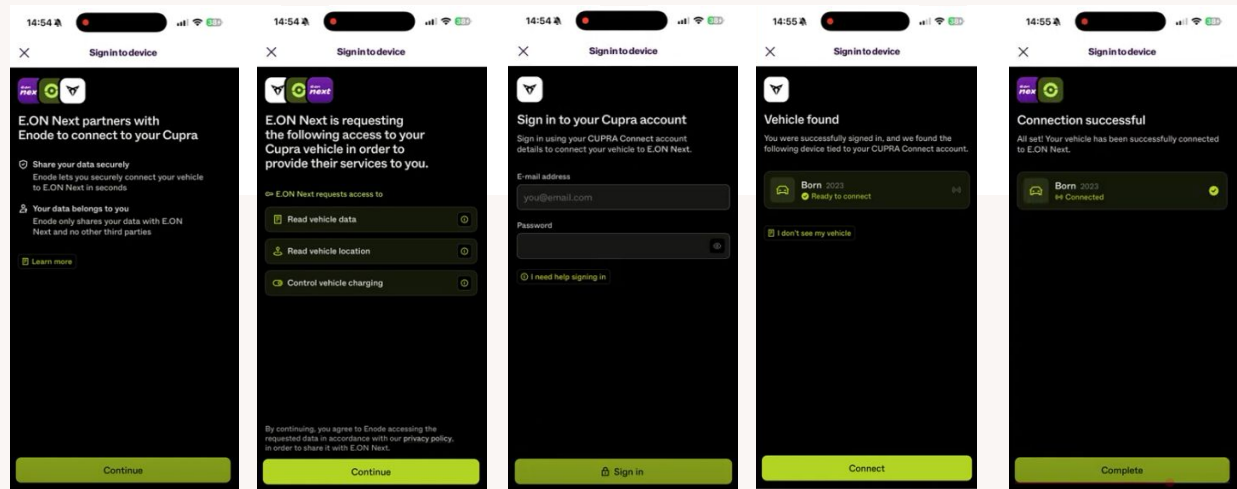
Step 4

CUPRA manufacturer connection example

This example above is for a CUPRA account. It shows **how we connect** to the CUPRA manufacturer's account.

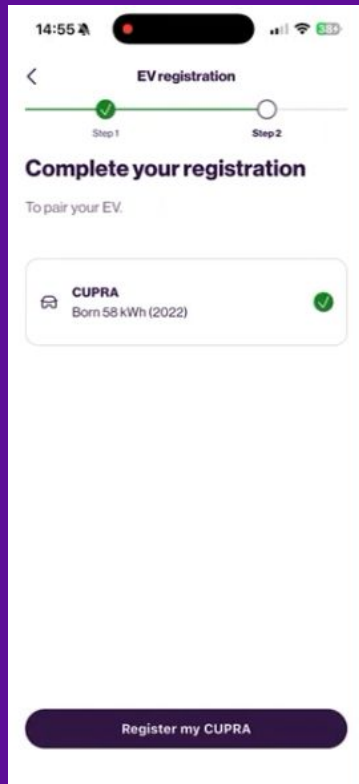
It's an **important step** to allow us to read the vehicle data and location and for us to manage the smart charging.

Sign in to the account, find your vehicle and hit 'Connect'. Once connection is successful, hit 'Complete.'



Step 4 Complete your registration

Click **'Register my EV'** button to finish connection.



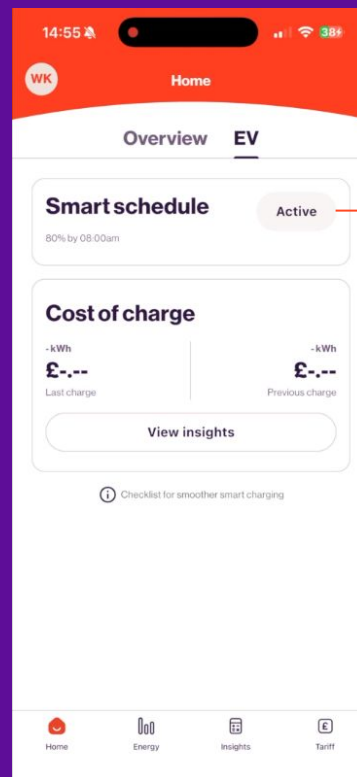
Step 5

Set your smart charging preferences

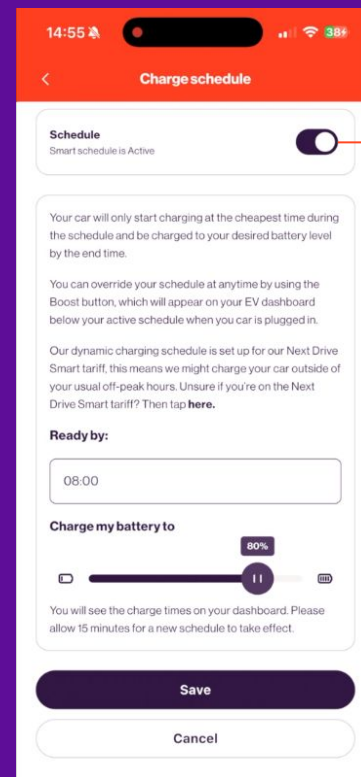
To unlock our cheapest Next Drive Smart rates, please clear any scheduling on your vehicle's app, charger, or third-party charging apps.

Then head to the EV tab in the app. Toggle **'Schedule' ON**, enter your **'Ready by' time**, and set your target percentage under **'Charge my battery to'**. Save your settings. (You can update them anytime).

Make sure you plug in your EV whenever you're at home and we'll do the rest. By automatically charging your car at the cheapest times to meet your schedule, your battery will be charge when you want it.



Ensure smart charging is 'Active'

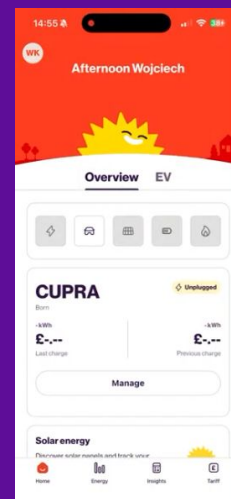
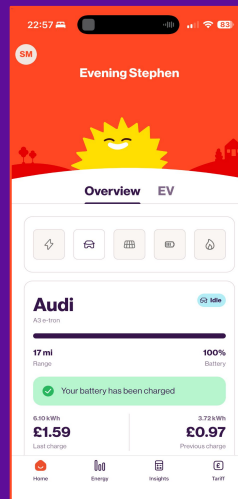
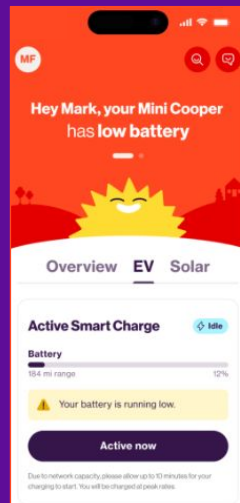


You're now ready to enjoy smarter charging!

Once connected, registered and scheduled - **enjoy smart charging**. Just remember to plug in!

For all your Next Drive Smart and app queries....

www.eonnext.com/tariffs/next-drive/smart/support



Thank you!

