Field name	Options (lists of values)
Action request description	Free text (not retrievable)
Action Request Type	Assurance Statement
	Auditors Letter
	Compliance Escalation
	Compliance Project
	Fair and Open
	Games Testing Annual Audit
	Land
	Marketing
	Online
	Regulatory Return Submission
	Security Audits
	Unlicensed Operator
Action Request Sub Type	AS Submission
	Completed Submission
	Compliance Project 21
	Engagement
	ISA - Assurance questions
	ISA- By Request
	ISA- ELM
	ISA- Licence Variation
	ISA- Previous Non-Conformities
	ISA-New Operator
	Key Event
	Planned
	Planned - visit
	Platform Review
	Questionnaire
	Referral - Contact Centre
	Referral - External other
	Referral - Intelligence
	Referral - Internal other
	Referral - Licensing
	Review Required
	Security Audit Submission
	Small Ops WS
	Society Lottery
Action Request Status	Open

	Assigned
	In progress
	Completed
Action Request Outcome	Activity NFA
·	Advice Letter
	C&D Unlicensed
	Casework
	Compliant
	Reactive NFA
	Referred - external
	Referred - internal
	Referred to Enforcement
	Withdrawn
Action request Owner	Responsible employee
·	This list of values would constitute
	personal data.
	The Data Protection Act 2018 requires
	the processing of personal data to be fair
	and lawful. It would be disproportionate
	for us to publicly disclose these details
	unless there is a strong public interest in
	doing so. These individuals have a
	legitimate expectation that their personal
	details will not be disclosed in the
	context in which they were held.
	On balance, there is no legitimate public
	interest in disclosing this information and
	it would not be fair to do so.
	This information is therefore exempt
	under section 40(2) of the Freedom of
	Information Act 2000.
Action request Target Completion	Date field
Action request Planned visit date	Date field
Action request Actual visit date	Date field
Action request Outcome date	Date field
Action request Closed date	Date field
Activity Type	Desktop Compliance
	Visit
L	1

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Activity Sub type	Regulatory Return Review
	Annual Report re-submission
	Annual Report submission
	App Review
	Assessment
	Engagement
	Follow Up Assessment
	Follow-up Engagement
	Games Test Audit
	Games Test Resubmission
	Gamstop
	IMG - engagement
	Imp Notice - follow up
	Info Request
	KE reviewed
	PML Assessment.
	Premises Assessment
	Regulatory Return Assessment
	Security Audit
	Security Audit Resubmission
	Security Audit Submission
	Self Assessment
	Small Ops Assessment
	Special Measures Process
	Submission Escalation
	Thematic Assessment
	Website Review
Activity Outcome	Advice Letter
,	AS accepted
	AS rejected
	Deferred
	Escalation - IRF
	GTA accepted
	GTA rejected
	Improvement Notice
	Info Received
	ISA accepted
	ISA rejected
	Issues observed
	NFA
	Referred - internal
	Horonou - Intornat

RR- No other issues
SM – lifted
SM – Not lifted
Submission accepted
Withdrawn