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On Fri, 1 Dec 2023 at 11:08, [REDACTED] <[REDACTED]@gamblingcommission.gov.uk> wrote:

Hi [REDACTED]

I hope all's well?

We spotted your latest story of our industry statistics ([Record revenues at UK gambling firms amid rise of online slot machines](#)) and would like to request a few corrections.

In par four you write:

*Revenue from online casino products, which have a much higher rate of addiction than sports betting, according to a 2018 NHS survey, reached a high of £4.01bn in the Covid-affected year to the end of March 2021. It has now exceeded that total, reaching £4.03bn.*

There are no official statistics on the rate of gambling addiction across the population or in relation to individual products. Data on rates of problem gambling cannot automatically be equated to rates of addiction. It would be a misuse of Official Statistics to claim rates of addiction.

In par five you write:

*The majority came from losses on digital slot machine games, the revenues of which have more than doubled since 2016 to reach a record £3.2bn, accounting for nearly 30% of all industry income, up from 23% pre-pandemic.*

It is probably worth clarifying to your readers that when you say 'all industry income' you are not including society lottery and National Lottery data.

In par seven you write:

*The government, through the Gambling Commission, is consulting on whether to cut the maximum stake for a single "spin" – currently not subject to legal limit – to somewhere between £2 and £15.*

It is the [Government who is consulting on this](#) directly, not us.

Accurate use of Official Statistics is very important to us (as Andrew set out in an [open letter earlier this year](#)) so it would be helpful if you could make the relevant corrections as soon as possible to reduce the chances of other publications repeating inaccuracies.

Best regards,

[REDACTED]

[REDACTED]

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