From: To: Subject: Date:

December 13 Coinslot 23 January 2025 10:53:00

Attachments:

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I hope you're well?

We've read your Dec 13 piece headed 'In-person participation still down since pandemic, says Commission; so, will the regulator and the government respond with the necessary reforms in the GAR?'.

Please could we suggest a few corrections are made to the digital version?

Par one reads:

"In-person participation in gambling, excluding lottery only players, has not changed over the last two years, according to the latest Gambling Survey of Great Britain, with the figure down by 24 percent since Covid began."

The GSGB uses a different methodology to previous surveys so direct comparisons to previous surveys should not be made.

Par 7 reads:

"That left just 3,181 participants - less, it's understood, than the previous GSGB survey."

The GSGB had 4,657 respondents, not 3,181. 3,181 was the number of households involved.

Par 9 reads:

"Digging deeper, a mere circa 150 people aged 18-24 responded; but 300 wrinklies over 75 did take part."

Some 289 18-24 year-olds and 559 75+ took part.

Par 11 reads:

"For example, only 63 people out of the 3,181 who replied - from almost 19,000 actually contacted - played a fruity or a slot in person; 90 played bingo at a club; 60 went to a casino; 120 went to a bookies; and nearly 1,200 people went to the supermarket to buy a lottery ticket or scratchcard."

Again, the total number of respondents was 4,657, not 3,181. The correct figures by activity are 3.6% (135 people) fruit and slots in person, 3.1% (122 people) bingo in a club, 1.7% (56 people) went to a casino, 3.8% (153 people) went to a bookies (sports/racing in person), and 16.0% (718 people) bought a National lottery ticket or a National lottery scratchcard in a shop/supermarket (in person) (11.1% - 448 people).

Par 15 reads:

"Players, however, feel the opposite to the Commission, with the survey showing that 79 percent of all gamblers feel positive about their experience with gambling, with the number rising to 82 percent when those who only play lotteries are removed from the equation."

The 'number rises' to 80 percent, not 82 percent.

And finally, par 16 reads:

"The Commission may see the lottery as its golden child, but it's a sector that disappoints 99.9 percent of the Brits that play it."

It would be good to maker clear that this reference to 99.9 percent does not come from the GSGB.

Best regards,

