

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: BetIndex  
**Date:** 21 May 2021 14:12:24

---

Hi,

I have updated the compliance documents within the index and saved all of the documents in the same folder as I would an exhibit (I have saved them as compliance doc or compliance recording followed by a very simple reference number) . There is one document missing (highlighted in yellow) which I am trying to track down.

I haven't yet added the file path location, just in case we need to move the documents again and save them all into one location.

Regards

[REDACTED]

---

**From:** [REDACTED]  
**Sent:** Thursday, May 20, 2021 10:04 AM  
**To:** [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
**Cc:** [REDACTED]  
[REDACTED]  
**Subject:** RE: BetIndex  
**Importance:** High

Hi All,

To try and make this easier on us all, I have set up a master folder here: [REDACTED]  
[REDACTED] with subfolders called:

Licensing  
Compliance  
Enforcement  
Policy  
[REDACTED]  
Regulatory Framework

To help with admin of the bundle collation, I've put an index into each subfolder too **which I would ask you all to complete** please as this will help us keep track and identify duplicates. If

you can hyperlink to the docs once they are in the folders above, not to your respective areas where they usually live this will help us significantly.

Any questions please let me know,

Thank you

[REDACTED]

[REDACTED]

Gambling Commission  
Victoria Square House  
Victoria Square  
Birmingham B2 4BP

[REDACTED]

[REDACTED]

[www.gamblingcommission.gov.uk](http://www.gamblingcommission.gov.uk)

---

**From:** [REDACTED]

**Sent:** Wednesday, May 19, 2021 4:53 PM

**To:** [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**Cc:** [REDACTED]

[REDACTED]

**Subject:** RE: BetIndex

All

Huge thanks for your attendance and input at the meeting today I thought it was really productive and helpful and showed just how much work has gone into this.

[REDACTED] as you may have heard the meeting overran so we're sorry we didn't join you in the other BI meeting!

My notes re docs for a bundle are as follows:

**Lic lines** 4,5,13,41 of Index Labs. 3,6,13,14,59, 75, 85 and 87 of BI tab plus the PML tab. I may have.

**Compl** – 8, 10, 20, 25 and then 27 to 31 (I think), 42,43,45, 47, 49, 50, 52 and 54 plus I have noted 18 Feb onwards but not sure why. I may have missed some docs though and again if I missed some lines that had GC/FCA engagement so they would need to go in

**Enf** – unhelpfully I haven't put lines in but noted CMP, [REDACTED]

**Policy** – 5,7,8,13 and 20 – there may be more.

[REDACTED] you took an action to look at the docs [REDACTED] pulled together for [REDACTED] which set out our reg framework.

I will have a separate small bundle which contains the reports for Ministers.

If you could all look through your schedules from the perspective of the reviewer – are things phrased in a way someone outside of the GC would understand, including acronyms, and are we disclosing any, say critique of ourselves which we don't need to as lessons learned will come later.

We will end up with a bundle as follows:

- 2 page cover note for context setting including our risk based approach and fees received from this operator – I will draft
- Reg framework docs
- Lic schedule and key docs
- Compl schedule and key docs
- Enf schedule and key docs
- Policy schedule and key docs

This is our highest priority work at the moment given the external reputational issues so if I could have the above asap and let me know if we need to move other work for you if you are pushed.

Many thanks all.

[REDACTED]

-----Original Appointment-----

**From:** [REDACTED]

**Sent:** Thursday, May 6, 2021 10:26 AM

**To:** [REDACTED]  
[REDACTED]  
[REDACTED]

**Cc:** [REDACTED]

**Subject:** BetIndex

**When:** 19 May 2021 14:00-16:00 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

**Where:** Microsoft Teams Meeting

A walk-through of our handling of BetIndex from point of licensing onwards.

Apologies, I'm aware that for some of you this meeting clashes with existing commitments. If possible could this meeting please be prioritised.

Thanks

---

## Microsoft Teams meeting

**Join on your computer or mobile app**

[Click here to join the meeting](#)

**Or call in (audio only)**

[+44 20 3855 4234,769243218#](#) United Kingdom, London

Phone Conference ID: 769 243 218#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

---