

**From:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: Application Acknowledgement, Account 43061  
**Date:** 22 July 2015 15:34:00

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Dear [REDACTED]

It will be. Whilst your application reference is 2665, once the application is received, it goes onto a different IT system hence the different account reference number.

Please note that the Licensing Officer dealing with the application is [REDACTED] (copied into this email) and all queries regarding the application should now be directed to [REDACTED].

Regards

[REDACTED]  
[REDACTED]  
Gambling Commission  
Victoria Square House  
Victoria Square  
Birmingham B2 4BP

[REDACTED]  
[www.gamblingcommission.gov.uk](http://www.gamblingcommission.gov.uk)

*All information - including email communications - may be subject to disclosure under the Freedom of Information Act.*

*Think of the environment before printing out this message.*

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**From:** [REDACTED]  
**Sent:** Wednesday, July 22, 2015 3:08 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** FW: Application Acknowledgement, Account 43061

Hi [REDACTED],

I have received the below email, would this be in reference to BetIndex Limited? We had thought the application had a different reference.

Kind regards,

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 22 July 2015 10:28  
**To:** [REDACTED]  
**Subject:** Application Acknowledgement, Account 43061

Dear [REDACTED]

Thank you for the above Operating Licence application and payment received 22 July 2015

Your application should contain information that is complete and correct in every respect and include all information material to the application. If you consider that you may not have provided all material information or that the information provided is not correct or complete in every respect then you should tell us immediately. Failure to do so may result in the application being refused should such information subsequently come to our attention. We aim to complete all applications within six weeks. Please be aware that if your application is granted, your first annual fee will be due 30 days after the issue of your licence.

When corresponding with the Gambling Commission on this matter, please quote the account ID number above.

Your caseworker may contact you shortly. In the meantime, if you have any queries, please contact us on 0121 230 6666 or email [info@gamblingcommission.gov.uk](mailto:info@gamblingcommission.gov.uk).

Yours sincerely

[REDACTED]  
[REDACTED]  
GAMBLING COMMISSION  
[REDACTED]

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<http://www.messagelabs.com>

[REDACTED]