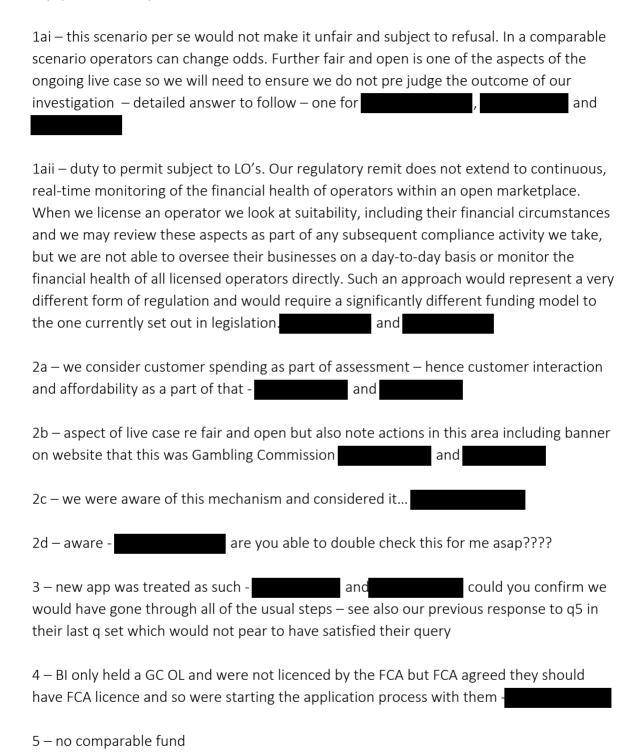
From: To:	
Cc: Subject:	RE: Independent Review of the Regulation of BetIndex Limited
Date:	23 July 2021 19:25:08
Hi All	
weekend	response is in good shape and so so will be sending them across to donday.
will send the	ne additional docs onto who is assisting with our internal structured
Huge thanks -	– have fab and restful weekends.
l promise not	to ask any more BI questions for at least the next 3 weeks
What a marve	ellous team you are.
Сс:	
Subject: FW:	Independent Review of the Regulation of BetIndex Limited - High
All	
Apols if I hav	e missed anyone off this email – please forwards on if I have.
so given the	Note we can supply written responses which I would wish to do detail of some of the queries.

Could you have a look at the qs so we can start thinking about responses with a view to getting response out in the first half of next week.

My quick summary would be:



6 – customer funds covered money in wallets – shares do not fall within the definition of customer funds saw that as FCA but in absence of FCA licence we 'leaned in' to firstly try and get FCA 'cover' and secondly to continued to press on all areas of concern with the operator. We were aware of the dividend issue and the accruing issue which had been exacerbated by a combination of factors including suspension of live football and

increased dividends -	increased dividends -	
-----------------------	-----------------------	--

7 – escalated at an earlier point lack of FCA co-op, increased horizon scanning to pick up increased marketing and then clearer focus on expansion, some internal maters ensuring quicker escalation. The issue was always creating a 'run'. Also context of pandemic, reduced FTE small regulator etc... — also ref own internal review

Happy to receive emails whilst on the call if it helps with the qs but if we could get to work on these final (I'm sure they are...) set of qs that would great.



