

## PIX4D sub-processors

As mentioned in our Data Processing Agreement we have added on this page the list of the sub-processors currently engaged by Pix4D. Some of these are not located in Switzerland. Your data may therefore be processed in locations outside Europe for specific purposes, as listed in the Pix4D sub-processor list. If a sub-processor is located in a country without adequate statutory data protection, we require the sub-processor to undertake to comply with data protection (for this purpose, we use the [European Commission's standard contractual clauses](#), which can be accessed [here](#) and [here](#)).

Subcontractor	Location of data centers	Description of Processing
<a href="#">Amazon Web Services (AWS)</a>	<b>Cloud Project Data and Cloud Summary Data</b> can be stored in AWS regions where we provide storage and processing infrastructure based on the customer setting. The <b>Customer Contact metadata</b> and the <b>Project Metadata</b> are stored in AWS US East 1	Cloud Data, Cloud Summary Data, Cloud Metadata: Store and process customer data uploaded to PIX4Dcloud, PIX4Dcloud Advanced, PIX4Dinspect or PIX4Dengine Cloud  Customer Contact Metadata: Providing Pix4D services to clients, including license management, billing, mailing
<a href="#">Mixpanel</a>	Google Cloud Platform (GCP) US,	Product analytics
<a href="#">Google Application Suite</a>	Google Cloud Platform (GCP) US	Cloud based Email, collaboration Services & transcription, customer support
<a href="#">Sentry</a>	Logs are stored in the Digital Ocean data center in Iowa, US. They can be processed in the United States, Canada, and Europe.	Cloud system logs
<a href="#">Hubspot</a>	AWS and Google in the US and Germany for primary data hosting and processing infrastructure. Sub-processors for selected subprocessing purposes may be in countries listed here.	Marketing email platform and customer communication tool
<a href="#">Mailjet</a>	Google Cloud Platform in Frankfurt (Germany) and Saint-Ghislain (Belgium).	Email Delivery Service
<a href="#">Stripe</a>	The primary entity responsible for the processing of personal data is located in Ireland and the United Kingdom as defined <a href="#">here</a> . Certain sub-processors may be involved as defined <a href="#">here</a> .	Provision of certain authorized payment services

<a href="#">Airwallex</a>	Primarily hosts personal data in Singapore, Hong Kong, Belgium, the Netherlands, Japan, Australia, Malaysia, and the United States. Third party <a href="#">processors and sub-processors</a> may be involved.	Provisions of certain financial services including payments, treasury, spend management and embedded finance
<a href="#">Eligere</a>	Eligere Technologies Inc. uses OpenAI-API, session IDs, queries and responses will be stored for 5 years on a server from DigitalOcean (DigitalOcean   Cloud Infrastructure for Developers ) in the US. Digital Ocean is certified under the EU-/UK-/Swiss-U.S. Data Privacy Framework.	Provision of chatbot software product for customers' technical support
<a href="#">Paypal</a>	US and others countries in the world	E-commerce transaction
<a href="#">Refiner</a>	Ireland, EEA	Collection, hosting and processing of survey response data and related identifiers in connection with in app customer satisfaction surveys

**Definitions**

**Customer Contact metadata:** Commercial information such as customer billing information and designated contacts

**Summary Data:** processing summaries, meta-data, server logs including server access logs and server activity lists

**Project Metadata:** The geodetic bounding box of the images in Project Data, and user annotations made on Project Data

**Project Data:** Drone imagery with EXIF encoded GPS positions and orientations

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