

PIX4D sub-processors

As mentioned in our Data Processing Agreement we have added on this page the list of the sub-processors currently engaged by Pix4D.

Subcontractor	Location of data centers	Description of Processing
Amazon Web Services (AWS)	Cloud Project Data and Cloud Summary Data can be stored in AWS US East 1, AWS Japan, AWS Korea and/or AWS EU Frankfurt, depending on customer setting. The Customer Contact metadata and the Project Metadata are stored in AWS US East 1.	Cloud Data, Cloud Summary Data, Cloud Metadata: Store and process customer data uploaded to Pix4Dcloud, Pix4Dcloud Advanced, or Pix4Dengine Cloud Customer Contact Metadata: Providing Pix4D services to clients, including license management, billing, mailing
Mixpanel	Google Cloud Platform (GCP) US,	Service emailing, Product analytics
Google Application Suite	Google Cloud Platform (GCP) US	Cloud based Email, collaboration Services & transcription
Zendesk	EU or US AWS locations according to the following scheme https://support.zendesk.com/hc/en-us/articles/360022185194	Support Service, Training content and student management
Salesforce	US and others countries Multi-cloud	Customer Relationship Management (CRM)
Braintree (Paypal)	US and others countries in the world	E-commerce transaction
Sentry	United States and other countries where Sentry or its affiliates, future subsidiaries or service providers maintain facilities	Cloud system logs
Hubspot	Multi-cloud	Marketing email platform
Mailjet	Google Cloud Platform in Frankfurt (Germany) and Saint-Ghislain (Belgium).	Email Delivery Service

Definitions

Customer Contact metadata : Commercial information such as customer billing information and

designated contacts

Summary Data : processing summaries, meta-data, server logs including server access logs and server activity lists

Project Metadata : The geodetic bounding box of the images in Project Data, and user annotations made on Project Data

Project Data : Drone imagery with EXIF encoded GPS positions and orientations

Last update : November 2021