Live Online Tech Specs

Computers With Operating System:

- macOS X with macOS 10.10 or later
- Windows 11*
- Windows 10**

Note: Windows 11 is supported on version 5.9.0 or higher.

**Note: Devices running Windows 10 must run Windows 10 Home, Pro, or Enterprise. S Mode is not supported.

Test Your System »

Mobile Devices:

- iOS and Android devices
  - iOS 10.0 or later:
    - Send and receive video using front or rear camera
    - iPhone 5 or later, iPad Pro, iPad Mini, iPad 3 or later, iPod touch 4th Generation, iPhone 3GS (no front facing camera)
- iPadOS 13 or later
- Android 5.0x or later
- Surface PRO 2 or higher, running Windows 10 or higher

Notes: Tablet PCs running Windows 10 must run Windows 10 Home, Pro, or Enterprise. S Mode is not supported.

Tablet PCs only support the desktop client.

Bandwidth:

- Required: 1Mbps up, 600kbps down
- Recommended: 2.6Mbps up, 1.8Mbps down

Recommended Browsers:

- Windows: Edge 12+, Firefox 27+, Chrome 30+
- macOS: Safari 7+, Firefox 27+, Chrome 30+

Note: Some features in the web client are not supported on Internet Explorer.

Test Your Connection »