

Reporting on Snapchat

Snap empowers people to express themselves, live in the moment, learn about the world, and have fun together. If you see abusive or harmful content or activity, we encourage you to **report it to us**, as it helps protect everyone on the platform. You may think that because messages disappear on Snapchat, that it's not worth reporting content that bothers you. But every piece of content that is reported is reviewed, so please let us know when you see content you don't think should be on Snapchat. All you need to do is **press and hold** on the piece of content and a menu will appear. Then, tap "**Report Snap**" to see a menu of options.

When you flag a concern to us on Snapchat, or through our [Support Site](#), it's reviewed by our safety teams and anything that violates our [Community Guidelines](#) is removed. It's important to remember that all reporting is **strictly confidential**. We will never disclose who reported someone to the reported person. If you encounter anything that appears to be illegal or dangerous, or if you have reason to believe someone is at risk of harm or self-harm, **contact local law enforcement immediately** and then report it to Snapchat, as well.

You can read through Snapchat's [Community Guidelines](#) and our [Terms of Service](#) to familiarize yourself with what is allowed to be shared. A good rule of thumb: if what you're saying could create an unsafe or negative experience for someone, it's better left unsaid.

Also, if you see something you don't like on Snapchat, but it may not violate the Community Guidelines, you can choose to **unsubscribe**, **hide** the content, **unfriend** or **block** the sender.

Your Common Questions Answered

Is reporting on Snapchat confidential?

Yes. We do not tell other Snapchatters when you make a report.

Who reviews my submitted report?

When you report a concern on Snapchat, you will receive a confirmation that your report has been submitted. Behind the scenes, our safety team works 24/7. If the teams' review confirms a violation of our [Community Guidelines](#) or [Terms of Service](#), the content and/or account will be

Does Snapchat tell the reported account who reported them?

No. The account holder that you reported won't be told who reported them. All reports are strictly confidential.

If I block or remove someone, will they know?

No. Blocking or removing someone from your Friend List can be done confidentially. They will not be notified.

Does Snapchat alert me if someone reports me?

If we take action on your content that was reported, you may be alerted in our app or via email.

I reported something on Snapchat but it wasn't taken down. Why is this?

We review each report and delete content when it violates our [Community Guidelines](#) or [Terms of Service](#). If you see content that you don't like, but is permitted according to our [Community Guidelines](#) or [Terms of Service](#), you can avoid seeing it by adjusting your privacy settings, hiding the content or blocking and removing the sender.