Ready for What's Next, Now™

Training Packages for Aptean Respond

Harness the Power of Your Respond Solution

Empower Your Team to Get the Most Out of Respond

The Aptean team offers a range of training packages to help your organisation get the most out of your Respond solution. We'll show you how to align Respond with your business processes, optimise your configuration, connect Respond to your other applications and empower your team.

Our training courses are example-led and tailored to the context of your specific Respond solution. We design each course agenda to provide the ideal balance of knowledge and hands-on practice, and all training takes place in your office and training environment. Our course offerings include:

> ❯ User Training for Case Handlers and Managers

> ❯ Report Training

> ❯ Standard and Advanced Training for Configuration Manager

> ❯ Quality Accelerator Module Training

> ❯ Full Respond API Training

> ❯ Web Services Training

Our Respond training courses are suitable for SaaS or on-premise customers, and are fixed in price regardless of the number of attendees (exclude VAT and expenses).* See the following page for course details.

*Each training package has a recommended maximum number of attendees to help ensure the best level of trainer to trainee interaction

Course Details

1 Day

User Training

Designed for users who are responsible for creating and managing cases in Respond.

Recommended for up to 8 attendees

2 Days

Configuration Manager Training

Designed for users who manage the administration of their Respond solution. Will enable you to manage, maintain and enhance your Respond solution.

Recommended for up to 4 attendees

3 Days

Advanced Configuration Manager Training

Builds upon the standard Configuration Manager Training, taking you further into Respond configuration capabilities such as workflow.

Recommended for up to 4 attendees

Report Training

Designed for users who create, share and run searches and reports. Can be tailored as an introduction for new users, or as a refresher for more experienced users.
Recommended for up to 6 attendees

Web Services Training

Designed for technical users who want to leverage Respond's many pre-built web services. Learn how to launch into Respond from an almost limitless number of applications.
Recommended for up to 4 attendees

API Training

Designed for technical users who want to leverage the Respond API to integrate with third-party systems and enhance the reach of the Respond product.
Recommended for up to 4 attendees

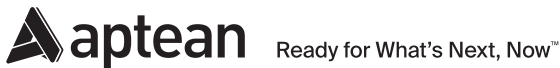## Quality Accelerator Management Training

Designed for users who manage the Respond QA component. Training will enable you to manage, maintain and enhance the QA configuration and behaviour.
Recommended for up to 4 attendees

Are you Ready to **Learn More?**

Contact Us at **enquiries@aptean.com**
or visit **www.aptean.com**.

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About Aptean

Aptean is one of the world's leading providers of industry-specific software. Our enterprise resource planning and supply chain solutions are uniquely designed to meet the needs of specialized manufacturers and distributors, while our compliance solutions serve specific markets such as finance and life sciences. With both cloud and on-premise deployment options, Aptean's products, services and unmatched expertise help businesses of all sizes, across many industries, to scale and succeed.

For more information, visit **www.aptean.com**.