

aptean

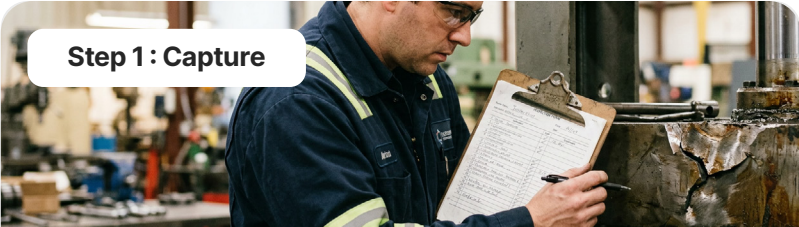
From Inspection Photo to Service Quote in Minutes

The AI-Driven Damage Estimate Workflow for Equipment Dealers

How long does it take your team to turn a photo from the yard into a repair estimate? Explore how the damage assessment and service quote AI agent inside Aptean Equipment DMS can cut that work from hours to minutes. Free your senior technicians for billable repair time and get the estimate in your customers' hands the same day.

The Traditional Way

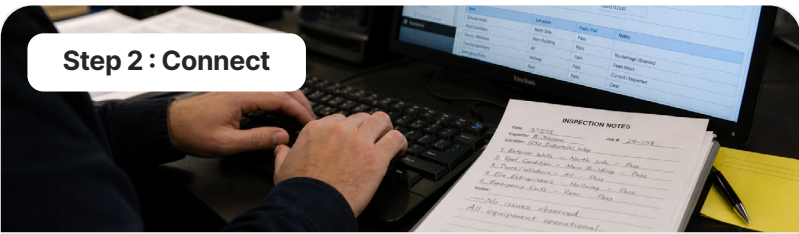
Manual, sequential, skill-dependent



Step 1 : Capture

Notes on the Clipboard

The technician inspects the returned unit and writes damage notes on paper or in a standalone mobile app.



Step 2 : Connect

Back to the Shop

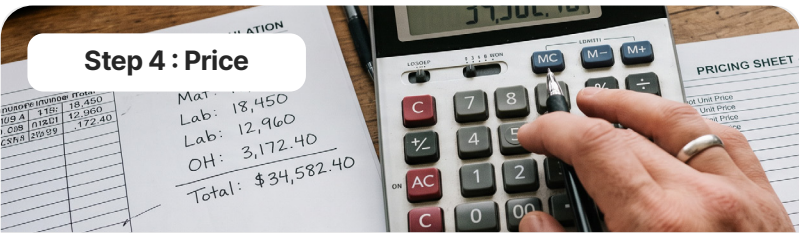
The technician carries notes back to the shop, logs into the system, and starts data entry from scratch.



Step 3 : Assess

Search the Catalog

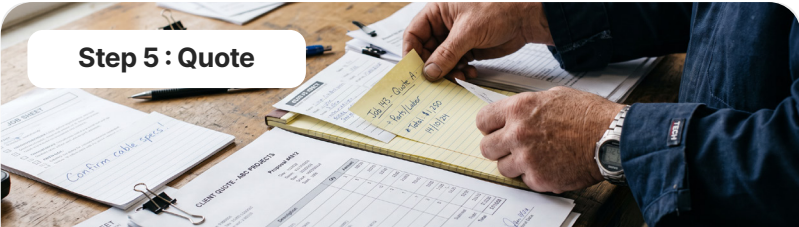
The technician digs through OEM catalogs to match parts against the damaged area on the unit.



Step 4 : Price

Pricing by Hand

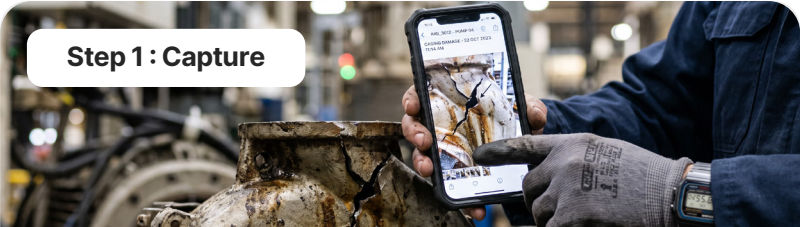
The technician pulls part prices manually and applies customer-specific rates one line at a time.



Step 5 : Quote

Built Line by Line

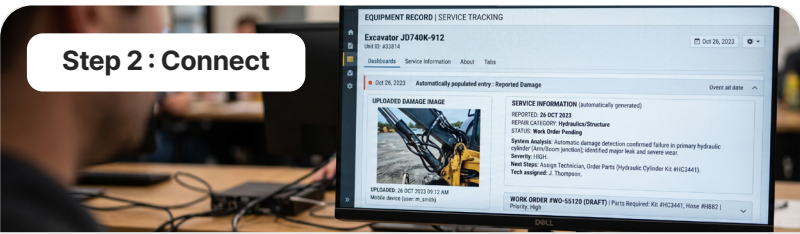
The technician builds the service quote step by step. Estimate quality varies by shifts with skill level.



Step 1 : Capture

Photo Into the System

Your rental inspection team uploads the damage photo through Aptean's Mobile Rent app, including a short note on anything the camera won't show, like a mechanical or electrical fault.



Step 2 : Connect

Already Linked

Photo, description, customer, and notes auto-link to the equipment record inside the DMS.



Step 3 : Assess

Agent Reads the Damage

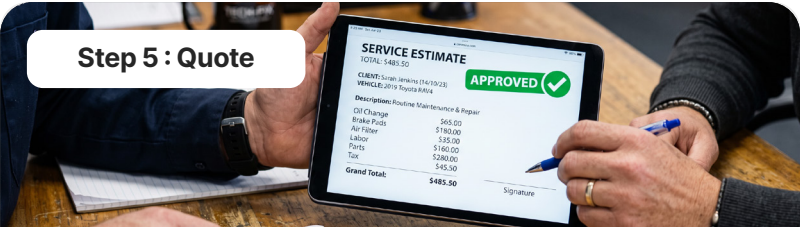
The agent reads the visible physical damage in the photo, identifies replacement parts, and then pulls model and manufacturer data from the equipment record for a part compatibility check. When the fault is mechanical or electrical, the technician's note gives the agent what it needs for the estimate.



Step 4 : Price

Pricing in Context

The agent matches parts to the manufacturer catalog, applies customer-specific pricing, and estimates labor hours.



Step 5 : Quote

Pushed to the Quote

The agent posts parts and labor hours to the service quote. The technician reviews and confirms.

The Payoff

Hours Become Minutes

Repair estimates move from a multi-hour task to a process measured in minutes.

Estimates Stay Consistent

Senior technicians, junior staff, and back-office clerks can all produce the same accurate output.

Warranty Claims Hold Up

Detailed agent notes and consistent pricing reduce OEM rejections on warranty submissions.

Get Started Today

Schedule your **personalized demo** with the Aptean Equipment DMS team and discover how our AI agents can help your dealership.

Schedule Your Demo

