![Aptean logo] **aptean**   Ready for What's Next, Now™

Aptean EDI for
Aptean Distribution ERP

EDI Management and Monitoring Made Easy

EDI may be the most complex and involved set of processes in your organization – and it is absolutely critical to your daily business. That complexity is compounded with each trading partner requiring ongoing attention for hundreds of maps and ensuring compliance, with round-the-clock monitoring by EDI experts to address issues and keep orders flowing.

Aptean EDI takes the burden of domain and technical expertise off of your business so you can focus on growing your bottom line. We know EDI inside and out, and we have the experts and resources to help you manage and monitor the day to day needs of your business so you don't have to.

Benefits

› **Quick ROI** - Avoid the headache and expense of maintaining a dedicated EDI team, and spend time focused on growing your business.

› **Peace of Mind** - With 24x7 monitoring you can be assured that order issues will be addressed quickly and accurately to keep business flowing.

› **Expert Continuity** - Rely on our team of experienced EDI specialists to keep your system working smoothly, without disruption or knowledge gaps.

› **Compliance** - Your trading partners require strict adherence to often-changing processes – we know the business and keep you compliant.

› **Fast Turnaround** - Our team knows your trading partners and can implement new maps and changes accurately, with insight into known issues.
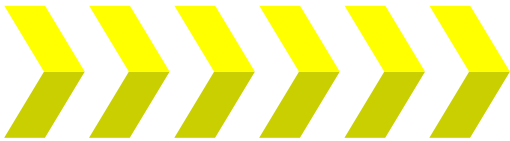
What to Expect

Initial Setup and New Partner Tasks:

❯ **Technical Setup** - Our expert Aptean EDI team installs all necessary files and directories to run the transaction manager - this includes ongoing updates and changes.

❯ **Map Creation and Testing** - Aptean establishes new trading partners in the system including forms setup, map creation and testing needed.

❯ **Establishing Compliance** - We dot all the i's and cross all the t's to ensure compliance...and we know your trading partners so we can react quickly when requirements change or new ones are added.

Daily Monitoring and Ongoing Map Management:

❯ **Outbound Transactions** - We monitor your system around the clock to ensure that outbound transactions are acknowledged within 24 hours (excluding weekends/holidays). Our team will alert you when it is believed a VAN or FTP issues is causing a delay.

❯ **Research Compliance Errors** - We work quickly to investigate compliance errors and address issues to keep orders flowing.

❯ **Address Rejected Acknowledgements** - The Aptean EDI team researches and resolves rejected acknowledgements, making any necessary changes and resending when needed.

❯ **Address VAN Communications Issues** - We work with 3rd party VANs to cover any technical issues that arise (does not cover troubleshooting issues related to 3rd party applications such as Cleo).

❯ **Trading Partner Spec Changes** - When your retailers require modifications to maps, or add new ones,we act quickly to keep you up to date and compliant. This includes testing with the trading partner.

Here's What Customers are Saying...

"Aptean EDI literally cuts our expenses in half."

"We deeply appreciate the partnership with Aptean... There is value in how this relationship solves internal staffing issues for such a specialized field. They have been there for us around the clock."
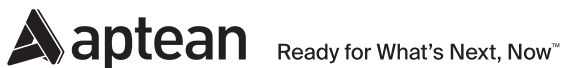
"Having this service in place, allowed us to cut back on the amount of work that three other people were doing, freeing them up for other work, such as increasing our order fill rates."

Are you Ready to **Learn More?**

Want to learn more about EDI for Aptean Distribution ERP?

Contact Us at **info@aptean.com** or visit **www.aptean.com**.

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About Aptean

Aptean is one of the world's leading providers of industry-specific software. Our enterprise resource planning and supply chain solutions are uniquely designed to meet the needs of specialized manufacturers and distributors, while our compliance solutions serve specific markets such as finance and life sciences. With both cloud and on-premise deployment options, Aptean's products, services and unmatched expertise help businesses of all sizes, across many industries, to scale and succeed.

For more information, visit **www.aptean.com**.