Aptean Proof of Delivery

Electronic, Streamlined **Delivery Data Capture**

Aptean Proof of Delivery is an electronic proof of delivery system that streamlines mobile data capture processes and provides real-time job status visibility, allowing your fleet operations to improve customer service, operational processes and mobile workforce productivity.

Improve Your Delivery Process

Aptean Proof of Delivery is designed to be a flexible, customizable software solution that meets your exact business needs. We've included a wide range of user-configurable options to optimize delivery data collection and enhance customer service.

- > Versatile On-Site Use Cases Improves operational efficiency for any mobile workforce carrying out onsite services such as deliveries, collections, installations and service calls.
- Configurable Job Data Collection In addition to standard signature proof of delivery, forms can be configured to force compliance from the application user to ensure relevant data is captured.
- **Easy-to-Use Mobile Application -** Compatible with most smartphones, our mobile application offers a familiar format to facilitate quick and accurate data capture from field associates.
- Customer Communication & Tracking Features Send automated updates to your customers, including pre-delivery SMS messages with tracking portal links and emails with POD following a completed delivery.



Key Features

- **Keep Your Drivers & Operational Team in Sync -** The central console and mobile application work in tandem to deliver unparalleled insight into the entire delivery process, in real-time.
- Real-Time Job Data Updates Capturing job data in real-time allows your office-based teams to better manage mobile workforce activity, on-site processes and customer service.
- Improve Productivity The central console receives real-time data from drivers using the mobile app. Track your drivers against plan, send individual or group messages and view details of any pending or completed delivery (including signatures and uploaded photos).
- Respond Quicker to Customer Issues Your operational team can set parameters to alert them when certain conditions are met. For example: if your driver reports a missing item or a failed delivery, your team can be notified so they immediately begin working on a resolution.
- Make Daily Tasks Easier Our solution removes the cost and hassle of dealing with traditional delivery paperwork. Drivers can also use the app to record routines such as pre-departure tasks, installation reports, risk assessments and safety protocols.



Are you Ready to Learn More?

Interested to see how Aptean can help you better manage your deliveries?

Contact Us at info@aptean.com or visit www.aptean.com.



About Aptean

Aptean is one of the world's leading providers of industry-specific software. Our enterprise resource planning and supply chain solutions are uniquely designed to meet the needs of specialized manufacturers and distributors, while our compliance solutions serve specific markets such as finance and life sciences. With both cloud and on-premise deployment options, Aptean's products, services and unmatched expertise help businesses of all sizes, across many industries, to scale and succeed.

For more information, visit www.aptean.com.