Check Up Service for Aptean Industrial Manufacturing ERP *Made2Manage Edition*

Achieve Business **Process Improvements**



Realize Your System's Full Potential

If it's been a while since you've evaluated your company's software usage, then it's time to take your system to the next level with our Check Up service for Industrial Manufacturing ERP Made2Manage Edition. Our service is designed to help optimize your system for maximum business performance. Whether you are looking to improve a specific process or make more general improvements, we can provide you with immediate tangible results. An experienced Industrial Manufacturing ERP consultant will assist you in discovering how to fine-tune one or more functional areas within your system including finance, production, and/or customer relationship management business processes.

What Does the Check Up Include?

You will first be asked to complete a pre-visit questionnaire, which helps our consultant understand any particular issues you're having. During the two-day site visit, your consultant will work closely with you to understand your business goals, determine how you are currently using the system, and ensure that your procedures are aligned with how your software and processes work. In addition, your consultant will:

- Tour your plant to better understand your manufacturing environment
- Interview the key users from each functional area of your business
- > Assess your current processes and procedures
- Review and discuss their findings with management



Check Up Service Deliverables

Identifying and eliminating problems with your system setup

Developing and reviewing Industrial Manufacturing ERP Comprehensive report and analysis with detailed recommendations

Follow-up phone call after the on-site visit to answer any questions Providing education on additional applications to help improve your business performance

Frequently Asked Questions

Q: Who should use the Industrial Manufacturing ERP Check Up service?

A: We recommend this for customers who haven't had their system assessed by an Industrial Manufacturing ERP consultant in the last twelve months. The service is ideal for customers looking to improve a specific business process or get back on track with the effective use of their system.

Q: What versions of Industrial Manufacturing ERP are supported by the Check Up service?

A: Customers on all versions of Industrial Manufacturing ERP can benefit from this service.

Q: What functional areas of the product are assessed during a Check Up?

A: You can elect to focus the service on one or more functional areas of your business. Popular functional areas include finance, production, and customer relationship management; however you can choose any you'd like.

Q: What kind of value can I expect to receive from the Check Up?

A: You can expect an immediate, tangible return on investment. Your Industrial Manufacturing ERP consultant will identify and correct problems with your system set up and present you with an extensive list of recommendations for improving your use of the system.

Q: Will the Check Up service disrupt my normal business operations?

A: No. The service is a two-day engagement. The assessment and system corrections will not impede the regular use of your business system.

Q: How should I proceed in following up on the recommendations?

A: If you elect to implement recommendations that go beyond the scope of the initial Check Up service, your Industrial Manufacturing ERP consultant will develop and seek your approval on a plan prior to executing future business process improvements.

Q: What if I need more time from my consultant?

A: Your consultant will work with you to determine what solutions are needed and how much consulting time will be needed to implement your business process improvements. You are encouraged to contact your CAM to coordinate any request for additional services.



Are you Ready to Learn More?

Want more information on the Check Up service for Industrial Manufacturing ERP?

Contact Us at info@aptean.com or visit www.aptean.com.



About Aptean

Aptean is one of the world's leading providers of industry-specific software. Our enterprise resource planning and supply chain solutions are uniquely designed to meet the needs of specialized manufacturers and distributors, while our compliance solutions serve specific markets such as finance and life sciences. With both cloud and on-premise deployment options, Aptean's products, services and unmatched expertise help businesses of all sizes, across many industries, to scale and succeed.

For more information, visit www.aptean.com.