Collaboration for Aptean MES
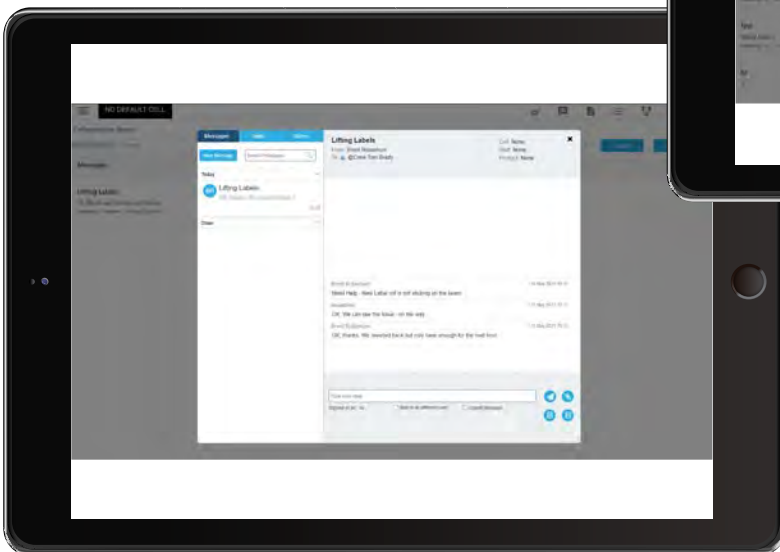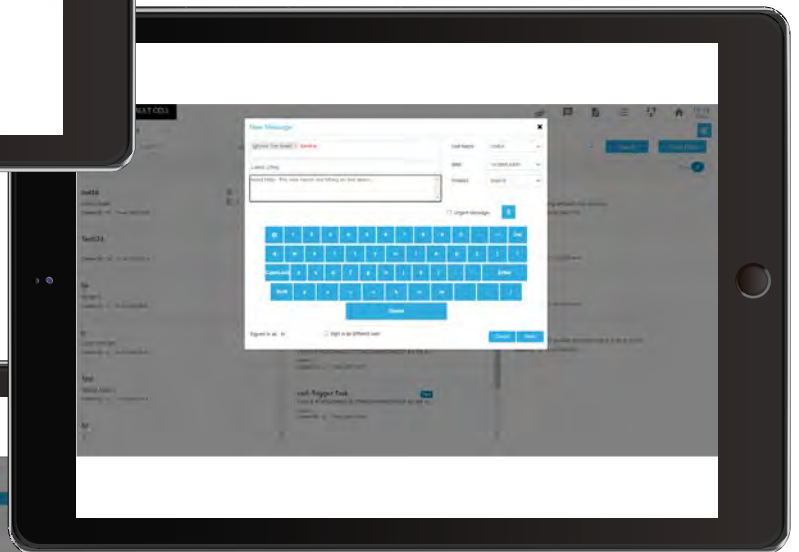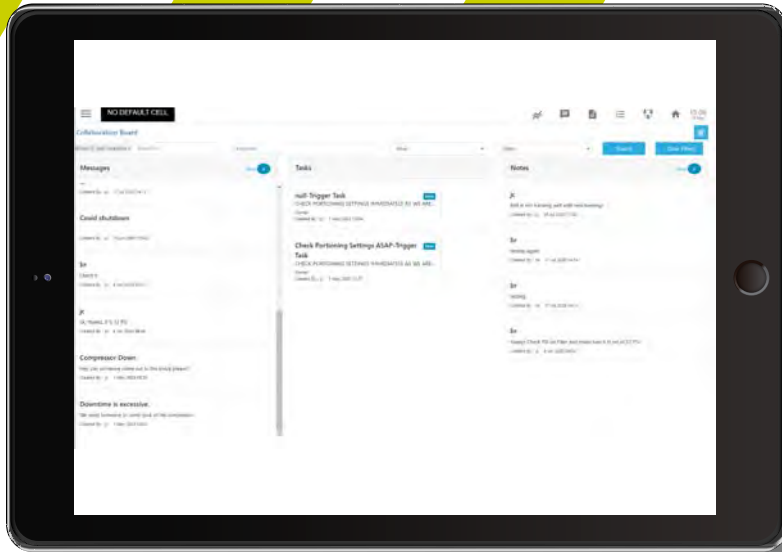
Transform Shop Floor
Communications

Real-Time Communication and Collaboration Across All Levels

In order to keep your production running smoothly, your team needs to be able to pass information from shift to shift about issues, how to fix items, or general production notes. Enter the infamous "red book" that most production shops use to take notes and record issues real time. The challenge is that there are so many different ways to communicate beyond the book—texts, emails, lists, scribbled notes, to name just a few—that it's hard for any employee to keep track. Plus, without a single consolidated location for this information, it's a huge source of inefficiency, which ultimately impacts downtime and profitability.

The Collaboration engine in Aptean MES consolidates these disparate sources into an easily accessible view of Messages, Tasks, and Notes. This allows shop floor users, as well as important support functions such as Maintenance and Quality, to access the information in real time and collaborate effectively across the plant. It uses real-time shop floor data to give operators, supervisors, and executives actionable intelligence and complete visibility into production and quality to help organizations attain their manufacturing plans and maximize overall equipment effectiveness (OEE).

Messages, Tasks, Notes:

> **Messages** – communicate across the organization in real time as issues arise. Run, shift, and product info are attached to all threads to provide critical details.

> **Tasks** – create tasks and assign ownership for actions that need to be accomplished for fast resolution. An "I own it" designation speeds the process.

> **Notes** – post critical information, add photos as evidence, and provide details for those working to resolve issues. Follow-up notes show how events were handled in case they recur.

Messages, **Tasks**, and **Notes** icons are available at the top of every screen. Corresponding notifications alert you to new actions that need to be taken, and pop-up interactions make it easy to view and share new information, assign tasks, and take appropriate response actions.
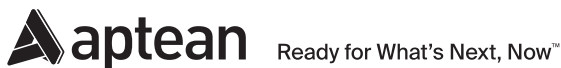
Key Benefits

❯ **Convenient Communications Interface** – Messages, Tasks, and Notes are available from any screen across devices so that it's convenient to share and find the information everyone needs.

❯ **Intuitive Search** – predictive search on keywords within Messages, Tasks, and Notes threads makes it fast and easy to find information on current and past issues.

❯ **Historical Record** – a record of events is maintained across Messages, Tasks, and Notes so that future recurrences may be resolved faster, or even avoided to reduce downtime.

Are you Ready to **Learn More?**

Want to learn more about Collaboration for Aptean MES?

Contact Us at **info@aptean.com** or visit **www.aptean.com**.

aptean Ready for What's Next, Now™

About Aptean

Aptean is one of the world's leading providers of industry-specific software. Our enterprise resource planning and supply chain solutions are uniquely designed to meet the needs of specialized manufacturers and distributors, while our compliance solutions serve specific markets such as finance and life sciences. With both cloud and on-premise deployment options, Aptean's products, services and unmatched expertise help businesses of all sizes, across many industries, to scale and succeed.

For more information, visit **www.aptean.com**.