



# What's new in the Workhuman Cloud

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FEBRUARY 2022

# Completed Product Updates — January

| What area changed? | New / Updated Feature | Feature Overview                                                                                                                                                                                                                                                                            | Availability                     | Prerequisites |
|--------------------|-----------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|---------------|
| Store              | Wish List             | Now you can shop the store even if you're still saving up points! Add any merchandise item to your Wish List and the Balance Tracker will track how many points you need to redeem each item. From the Wish List you can quickly add items to your cart and see if an item is out of stock. | On for All Workhuman Cloud users | Merchandise   |
| Social Recognition | Help Center           | The Help Center is a resource for new and returning users alike to build confidence using Social Recognition. On-demand guides within the Help Center teach users key actions to get started including how to place a nomination, download the mobile app, add a profile picture and more.  | General - Available for all      | None          |

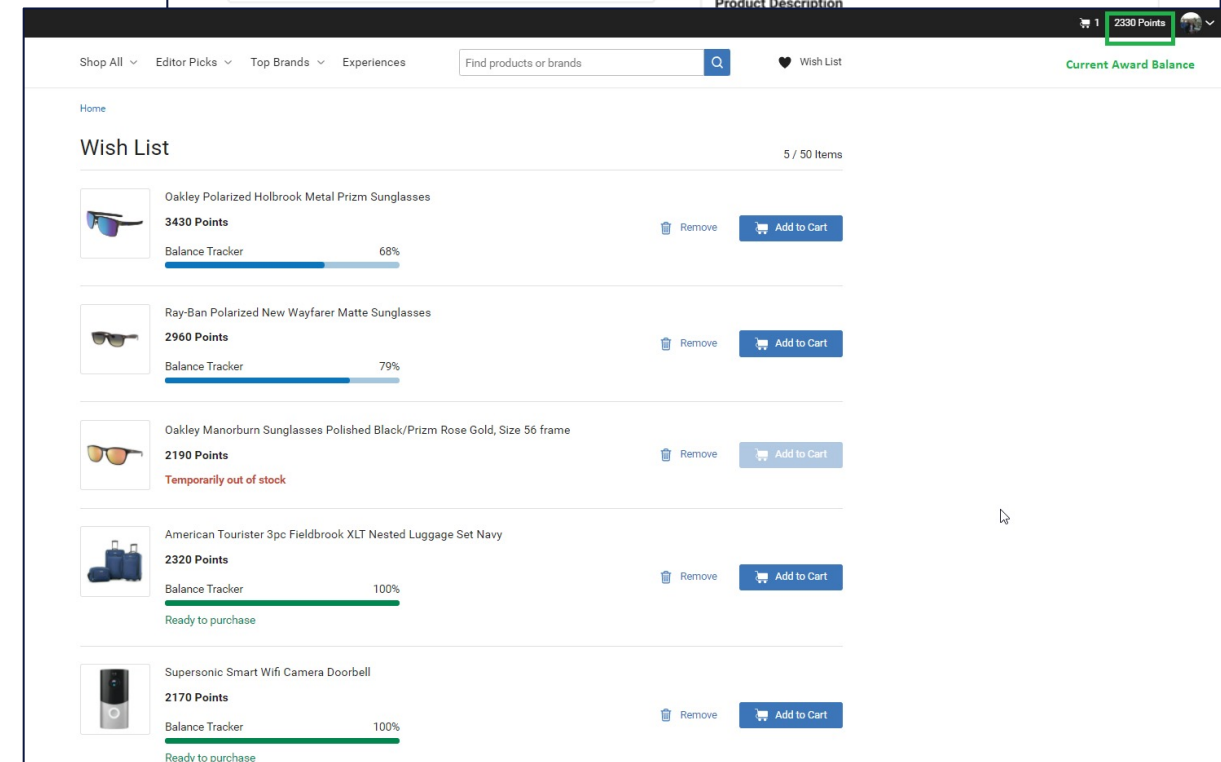
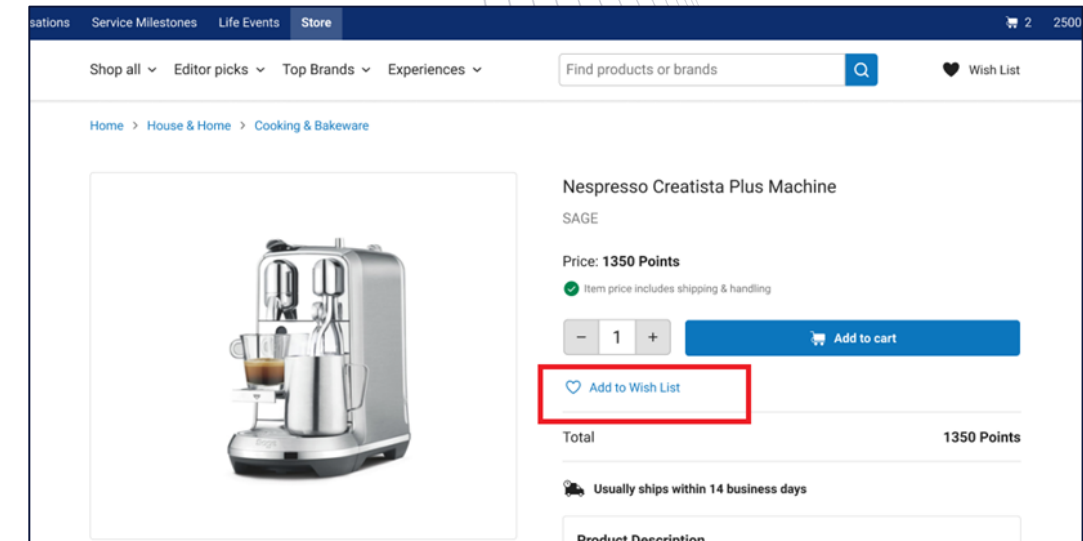


General Availability  
- On for All

# Store

## Wish List

- Shop the store even if you are still saving up points by **adding merchandise items to your Wish List**
- The **Balance Tracker** shows users their progress toward redeeming the item
- Users can **see if an item is out of stock**, and **add in stock items to their cart** from the Wish List





General Availability –  
Available for All

# Social Recognition

## Help Center

- The Help Center is a resource for all users to **get started or to re-engage with Social Recognition**
- Users will be prompted with **easy-to-follow action items** with simple, clear messaging
- Builds **user confidence** in program participation and increases engagement

The image displays two overlapping screenshots of the 'Recognition Help Center' interface. The background screenshot shows a 'Need help?' section with introductory text and a blue 'OK, got it' button. The foreground screenshot shows a list of five action items, each with a checkmark icon: 'How Social Recognition works (Step 7 of 7)', 'Personalize your profile (Step 2 of 2)', 'Give an Award (Step 2 of 2)', 'Get the Mobile App (Step 2 of 2)', and 'Redeem your Awards (Step 2 of 2)'. A progress bar at the bottom of this list is filled to 100%. Below the list, there is a section titled 'Personalize Your Profile' with explanatory text and a blue 'Upload Now' button. The 'Personalize Your Profile' section also features a collage of circular profile pictures of diverse individuals.

# Upcoming initiatives

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# Employee Appreciation Day

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Employee Appreciation Day is March 4!

To help remind people leaders that there is no better day to show their gratitude to employees, the Workhuman Human Engagement team will be sending inspiration to managers via:

- Emails on February 22 & March 4
  - Providing metrics on how recognition improves team collaboration and performance
  - Encourage managers to think about awards/messages they want to send to their team members
- A simple tip within the recognition program to remind managers to recognize team members

*Note: Have you already downloaded our Employee Appreciation Day toolkit? Great! We hope that has inspired you to run your own campaign and we will not include managers at your organization in this initiative.*

*Haven't downloaded the toolkit yet? Download it [here](#).*

# Thank you

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