

# At a Glance: E-commerce

Creating an engaging human-centred shopping experience for our customers in a groundbreaking Social Recognition® programme is our **top** priority. Our team is working tirelessly to create the best possible experience for customers.



## 1. Awards are given and received:

**7M** users      **175+** countries      **34** languages



## 2. Recipients shop their balance with access to:

**400K+** merchandise items      **1,500+** gift card brands      **24/7** live human support      **90%** of merchandise priced at or below 15% of MSRP



## 3. Orders make their way to employees:

**6.2M** online gift cards delivered in seconds      **95%** of merchandise ships within 1-3 days      **99%** of deliveries arrive on time      **92%** of users rate their experience as good or excellent



## 4. Behind the scenes:

**8.5M+ orders** delivered globally each year

To learn more about what you can expect as a valued Workhuman customer, connect with us directly or visit [workhuman.com](https://workhuman.com).