



# Jim O'Dea

## Senior Vice President, Operations

### Vision

Having experience with multinational high-growth corporations, I've watched companies grow to billion-dollar organizations. And I always wondered why business growth often contributed to a lack of humanity and losing the ability to stay centered on a vision and mission.

This led me to Workhuman, where I could reinforce the importance of no-nonsense scaling of an organization through competent leadership. When working with global companies, I'm passionate about showing how simple it is to create a global strategy around big ideas but eliminate the complexity. Putting employees at the center elevates growth of an entire company.

### Expertise

- Leading supply chain, customer support and systems management around the world
- Creating a global strategy around big ideas and executing
- Delivering on the employee experience, even through tremendous growth
- De-escalating difficult situations with a focus on finding common ground
- Advising global business leaders on company growth and becoming a 1B+ company
- Staying centered on - and true to - the company vision and mission

### LinkedIn profile

[Jim O'Dea](#)

### Speaking topics

- Scaling through confident leadership
- Authentic, humble, no-nonsense leadership
- Elevating the employee experience
- Simplifying the complex in strategy and execution
- Start-up to scale up

# Jim O'Dea

## Biography

As Vice President of Global Operations, Jim leads Workhuman's Supply Chain, Customer Support, Systems Management and all things Operational around the world. Utilizing his more than 25 years of experience in multinational environments, Jim ensures all Workhuman's clients & employees have an exceptional experience with the Workhuman Cloud platform.

Jim has a deep background in strategy development and execution, outsourced partnerships, and systems and processes, as well as extensive experience with multisite, customer-focused operations. Prior to Workhuman, he held leadership roles with some of the world's leading companies, including Apple, Gateway, and Palm. Jim holds a Bachelor of Engineering degree from the Dublin Institute of Technology.



The most effective (and efficient!) employee recognition programs are built upon integrated global strategies and processes.