

# Terms and Conditions



## Offers available at Summerset St Johns

- Complimentary Moving Package for homes at Summerset St Johns

## Complimentary Moving Package

1. A third- party complimentary moving package provided by Smart Express Limited and paid for by Summerset is available if:
  - o you sign a sales application between 1 July 2025 and 31 July 2025 for an Independent Apartment, Serviced Apartment, Care Apartment, Memory Care Apartment, Memory Care Suite or Care Suite at Summerset St Johns (each a “home”) and settlement is completed on or before 31 October 2025

Table 1: Villages

Village	Dates	Product	Moving Package (See Table 2)
Summerset St Johns	1 July 2025 and 31 July 2025	Care Apartment, Memory Care Apartment, Memory Care Suite and Care Suite	Moving Packages 1, or 2
Summerset St Johns	1 July 2025 and 31 July 2025	Serviced Apartment	Moving Packages 1 or 2
Summerset St Johns	1 July 2025 and 31 July 2025	Independent Apartment in blocks Rangitoto or Waiheke	Moving Packages 1, 2, 3 or 4

2. The type of Moving Package paid for by Summerset is based on the Summerset Village home that you have purchased. This is set out in Table 1
3. The Moving Package inclusions are set out in Table 2 and are based on residents moving from within the same region as the Summerset home they are moving into. Further charges will be incurred if you are moving to a Summerset home from outside of that region
4. The Moving Package only applies to your move from your current residence to your new Summerset home documented on a valid sales application
5. A full list of the services available will be discussed and agreed at the initial consultation with your Summerset Moving Consultant, including any services to be provided by Smart Express Limited (Summerset’s preferred supplier)
6. Any services provided to you by a third-party supplier (including Smart Express Limited) will be on the terms of engagement between you and that supplier. For the avoidance of doubt, Summerset is not liable for any actions or omissions of any third-party supplier (including Smart Express Limited or its subcontractors)
7. If your moving requirements require additional hours and/or packing materials which are over the allocated hours and packing materials provided in your Moving Package, then

Smart Express will provide a quote for the additional services and/or materials. Any additional fees in excess of the Moving Package will be at your cost

8. This offer is non-transferable and is not redeemable for cash

Table 2: Moving Packages

	Homes	Hours of load and unload	Hours of declutter	Hours of packing and unpacking	Hours of exit cleaning	Packing materials (* see Table 3)
Moving Package 1	1 Bedroom Home	4	3	5	7	Option 1
Moving Package 2	2 Bedroom home	6	3	7	7	Option 2
Moving Package 3	3 Bedroom home	6	3.5	11	7	Option 3
Moving Package 4	Penthouse	7	5	14	7	Option 4

Table 3: Packing options

Packing Option	Small boxes	Large boxes	Newsprint	Vivid marker	Rolls of tape	Portarobe	Mattress bags
Option 1	30	15	10kg	1	2	1	1
Option 2	40	20	10kg	1	3	1	2
Option 3	50	20	20kg	1	3	2	3
Option 4	60	20	20kg	1	4	3	3

## General Terms and Conditions

9. If you cancel your Occupation Right Agreement under Summerset's "90-day money-back guarantee", you agree that Summerset will:
  - o to the extent the amount Summerset has been invoiced by Smart Express Limited or any other third-party supplier moving costs paid for by Summerset, you agree to reimburse those amounts to Summerset or, alternatively we may deduct them from your Repayment Sum (at our discretion)
10. Summerset has the right to cancel or vary this incentive at any point prior to you signing a sales application.
11. The above offer is not available for existing Summerset residents.