

Subscriptions and Benefits

Effective July 1st, 2023

Terms and Features

	Student	Individual	Small Group	Large Group	Premier	Enterprise
Subscription Term	Monthly	Monthly or Annual	Monthly or Annual	Monthly or Annual	Annual or Multiyear	Annual or Multiyear
Users/Seats	1	1	2-5	6+	Up to 20 ¹	Unlimited
Rate	\$12.95 per active month ²	\$17.95 per active month 10% discount for Annual Plan ³	\$15.95 user/per active month	\$13.95 user/per month ⁴	Non-Profit \$7,140 For Profit \$8,400	Contact Us ⁵
Features & Functions	Full	Full	Full	Full	Full	Full
Real-Time Collaboration	Yes	Yes	Yes	Yes	Yes	Yes
Project Limits	25 per user	25 per user	25 per user	25 per user	50 per user	50 per user
Video & Audio Storage	1 hr audio, 30 minutes video	1 hr audio, 30 minutes video	1 hr audio, 30 minutes video/user	1 hr audio, 30 minutes video/user	20 hours video, 100 hours audio per user	50 hours video, 250 hours audio per user
Support	Standard email and phone	Standard email and phone	Standard email and phone	Standard email and phone	Dedicated support team: email, phone, video	Dedicated support team: email, phone, video
Project Migration	Yes, via QDPX format	Yes, via QDPX format	Yes, via QDPX format	Yes, via QDPX format	Yes, via QDPX format	Yes, via QDPX format
Self-Service Learning Center	Yes	Yes	Yes	Yes	Yes	Yes
Technical Training					Yes	Yes
"Getting Started with Dedoose" Training via IMMR ⁶					Yes	Yes
"Advanced Data Analysis using Dedoose" Training via IMMR					Yes	Yes
Specialized Workshops					1 per year	2 per year
Train-the-Trainer Program						Yes
Repository of Recorded Trainings					Yes	Yes

Support and Training Services

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		Student	Individual	Small Group	Large Group	Premier	Enterprise
Account Management	Multiple Administrators	N/A	N/A	Yes	Yes	Yes	Yes
	Dedoose Account Manager					Yes	Yes
	Streamlined Account Provisioning					Yes	Yes
	Streamlined Account Decommissioning					Yes	Yes
	Quarterly Reporting						Yes
Security	Enforced Password Policies	Yes	Yes	Yes	Yes	Yes	Yes
	Multifactor Authentication	Yes	Yes	Yes	Yes	Yes	Yes
	Project Specific Encryption	Yes	Yes	Yes	Yes	Yes	Yes
	Idle Timeout	Yes	Yes	Yes	Yes	Yes	Yes
	SSO Integration (Single Sign On)					Yes	Yes
	Custom Security Audits					Yes	Yes

Notes

1. Premier Accounts: Premier accounts include up to 20 users/seats. Additional users/seats may be added for a fee. Contact sales@dedoose.com to review options or visit [dedoose.info/premium](#) to develop a custom quote.
2. Active month: Dedoose only charges you for the months you log into the application. If you do not log into the application, you will not be charged and your data will remain safe and be available upon your return.
3. Annual Discount: Standard individual accounts are eligible for a 10% discount when choosing an annual subscription.
4. Large groups: Large groups are charged based on the number of users in the group, rather than active users per month. If you do not want to incur charges for group members who will not be using the application in a given time period, please "disable" their account or remove them from your group. Visit dedoose.info/learn to view the Group Account Management guide for instructions.
5. Enterprise: Enterprise accounts are scalable to an unlimited amount of users/seats. Contact sales@dedoose.com to review options or [dedoose.info/premium](#) to develop a custom quote.
6. IMMR: The Institute for Mixed Methods Research is a global network of social scientists specializing in qualitative and mixed methods and how to best use digital tools to advance social science research. Learn about their team and expertise at [www.immrglobal.org](#).

Security: Additional security information that applies to all accounts can be found at [www.dedoose.com/about/security](#).

QDPX Project Migration: The QDPX format is a standardized file type that allows projects in many compliant QDAS packages to be imported and exported across products. Dedoose and other commonly used tools like Atlas.ti, MAXQDA, and NVivo subscribe to this data transportability initiative promoted by the Rotterdam Exchange Format Initiative (REFI).

-  Interested in a Premier or Enterprise subscription? Please contact sales@dedoose.com or schedule a meeting via [dedoose.info/premium](#)
-  General questions? Please contact our support team at support@dedoose.com