

**ALIGN GLOBAL POLICY ON TRANSFER OR RESALE OF iTero SCANNERS (“ALIGN TRANSFER POLICY”)
FOR EMEA CUSTOMERS**

Policy Effective Date: 1 December 2023

Align is committed to providing our customers and their patients with the highest quality products and services. As a global medical device company, Align is subject to complex laws, regulations, data privacy rules and standards of each country in which we operate.

iTero scanners are medical devices and placing them on the market and/or putting them into service is a regulated activity. To ensure that all iTero scanners fulfill the requirements of applicable international regulations and quality standards, and to ensure iTero scanners are sold in full compliance with Align’s highest level of internal regulatory and quality standards, iTero scanners are in principle sold only by Align or its approved distributors. If an iTero scanner is sold or transferred through any other channel, Align may not be able to confirm that each such iTero scanner meets appropriate safety and quality standards, or that it was sold or otherwise transferred in full compliance with all applicable laws and regulations.

Align will not be responsible or liable for any claims or damages arising from any such sale or transfer or from any non-activation of such sold or transferred iTero scanner.

Upon deciding to sell or transfer your iTero scanner in connection with a sale, you must contact the Align Customer Success Team in your specific market for erasing personal data (as described under “Data Privacy Obligations” and for guidance on the transfer process and, if applicable, transfer of the Initial Term (Service Plan).

Align will require your transferee to execute a Service and Use Agreement (or similar agreement) with Align, and prior to activation of the iTero scanner(s) by Align, your transferee will be required to sign and/or submit additional documentation related to regulatory requirements, ongoing services and license to use the Align Software on the iTero scanner(s). Align may charge reasonable fees for activation and/or other services associated with the activation of the scanner.

End of Support. All iTero scanners are subject to an “End of Support” set forth in your iTero purchase agreement. Under no circumstances shall Align be obligated to provide services (including activation) beyond the End of Support period set out in such purchase agreement.

No Transfer of Credentials: You may not transfer or disclose your login credentials associated with the iTero scanner. To the maximum extent permitted by applicable law, you acknowledge that you are solely responsible for the security of any and all Patient Data located on your iTero scanner.

Data Privacy Obligations; Non-Activation; Indemnification. You remain solely responsible for protecting, handling and processing your patients’ personal and health information stored on your iTero scanner. You will comply with all applicable data privacy and security laws and regulations and your Data Privacy Obligations as detailed in your iTero purchase agreement, which means, inter alia, that prior to sale or transfer of the Laptop or iTero Scanner, you will reset the Laptop or iTero Scanner to “Factory Settings”, uninstall Align Software installed on the Laptop or iTero Scanner, and ensure that all Personal Data relating to your patients stored on the Laptop or iTero Scanner is permanently erased; failure to do so may lead to Align not activating the scanner for your purchaser. For questions relating to

resetting the Laptop or iTero scanner, uninstalling Align Software and erasing Personal Data of your patients, as well as for actually erasing Personal Data relating to your patients, please contact your Align Customer Success team. For questions related to Your Data Privacy Obligations, please contact privacy@aligntech.com

You will also be held responsible for any transfer or sale of your iTero scanner not in accordance with this Align Transfer Policy. Should you sell or transfer your iTero scanner, other than in accordance with this Align Transfer Policy, Align may not activate it for your purchaser.

You will hold harmless and indemnify Align for any and all claims, liabilities, fines and penalties and losses arising from the sale or transfer of your iTero scanner(s).

iTero Product Warranty and Transfer Obligations. Please note that you may request Align to transfer any remaining time of the Initial Term (Service Plan) to a new iTero scanner that you purchased from Align or an authorized distributor. If the Initial Term is transferred to a new scanner purchased by you, upon transfer of your current iTero scanner, all warranties and the license for use of the transferred Product (iTero scanner), Software and the Service Agreement will automatically and simultaneously expire or terminate.

You may also request Align to transfer the remaining Initial Term to the next owner of the iTero scanner.

In order to effectuate a transfer of the Initial Term you have contact the Align Customer Success Team in your specific market before the transfer of ownership; not doing so will lead to automatic and simultaneous expiration or termination of all warranties and the license for use of the transferred Product (iTero scanner), Software and the Service Agreement.

Transfer to Align. If you are an original purchaser of an iTero scanner and wish to sell or transfer your iTero scanner, Align may have a trade-in option in your region. Please contact your local customer representative for more details.

For Purchasers. Align recommends to purchase an iTero scanner directly from Align or one of its authorized distributors. In case of a purchase of a pre-owned scanner from a party other than Align or an authorized distributor, Align may not activate such scanner unless the transfer was made in accordance with this Align Transfer Policy and regulatory requirements are met. Please note that activation of the scanner by Align may be dependent on the purchaser paying additional charges for (i) onsite or remote, evaluation, (ii) any required repairs, (iii) any required training. Please verify with the seller whether or not the iTero scanner will be transferred with a remaining Initial Term (Service Plan).

Applicable Laws; Global Policy. This Align Transfer Policy is always subject to the applicable laws in your jurisdiction. In addition, regions (including China and Australia) may have additional requirements as set forth in a regional transfer policy.