



Last updated: 22/04/2020

VISITORS TO SUPPORTED INDEPENDENT LIVING HOMES IN WESTERN AUSTRALIA DURING COVID-19

Our priority at Life Without Barriers during COVID-19 is protecting the safety and wellbeing of every person we support as well as our staff. We are committed to continuing to safely operate our Supported Independent Living (SIL) services in Western Australia in a way that limits the spread of COVID-19 (Coronavirus). There have been new regulations issued by the WA Government as of 8 April 2020, which we are obliged to implement in line with the Stay At Home Direction.

For the period of the Stay at Home Direction, the following applies:

- 1) Only essential visitors can access SIL homes.** This includes rostered staff (attending for their shift), urgent health/medical professionals, residents, emergency maintenance staff, and essential deliverers (medications/food/PPE), who should only deliver at the front door.
- 2) Families may visit to provide care and support to a resident.** Visits are limited to one visit per day per resident, with a maximum duration of 2 hours where possible. Any more than 2 people at any one time are discouraged. Families intending to visit should notify staff at the house in advance where possible, as we must manage the number of visitors in the house at all times. Visitors are also asked to practice good hygiene and social distancing during their visit, keeping a 1.5m distance from others.
- 3) If a resident is already away from their SIL home** (for example, staying with family), they should decide with their key decisionmakers whether to stay or return to their SIL home until the Stay at Home Direction is lifted. If the resident chooses to stay with family, when they do choose to return, staff need to obtain strict confirmation that the resident and the family member have not been in contact with anyone suspected or confirmed of being positive for COVID-19. Life Without Barriers staff will contact all families and residents to advise them of these latest requirements and make suitable plans
- 4) Residents are able to leave their SIL home** under the same circumstances as all other members of the community, in line with Stay At Home Directions. This means they can leave to shop for food, seek medical attention or exercise, accompanied by one other person.

We understand how important relationships with family are and we will do all we can to enable this to continue positively via technology, such as phone calls or video calls.

If you have any questions, please call our Life Without Barriers National COVID-19 Response Call Centre on 1800 313 117, or check our website for further updates at www.lwb.org.au.

For more detailed information on Stay at Home requirements, please refer to the WA Government.

This is a good faith direction based on what we understand from WA Government advice as of 23/04/2020

Information for families of people who receive Supported Independent Living (SIL) services from Life Without Barriers in Western Australia

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