



Last updated: 23/04/2020

VISITORS TO SUPPORTED INDEPENDENT LIVING HOMES IN SOUTH AUSTRALIA DURING COVID-19

Our priority at Life Without Barriers during COVID-19 is protecting the safety and wellbeing of every person we support as well as our staff. We are committed to continuing to safely operate our Supported Independent Living (SIL) services in South Australia in a way that limits the spread of COVID-19 (Coronavirus).

For the period of the Stay at Home Direction, the following applies:

- 1) Only essential visitors are to visit SIL homes.** This includes rostered staff (attending for their shift), urgent health/medical professionals, residents, emergency maintenance staff, and essential deliverers (medications/food/PPE), who should only deliver at the front door.
- 2) Families may visit to provide care and support to a resident.** We encourage that visitors are limited to no more than 2 people visiting at any one time. We ask that if you are intending to visit that you notify staff at the house in advance as we are required to manage the number of visitors in the house at all times. Visitors are also asked to practice good hygiene and social distancing during their visit, keeping a 1.5m distance from others.
- 3) If a resident is staying away from their SIL house.** If the resident is planning to go and stay with family we will ask the family the relevant precautionary questions in relation to the health of the other people in the house and what contact you might have had with other people in relation to COVID-19. Staff will also need to obtain strict confirmation that the resident and the family member has been not contact with anyone suspected or confirmed of being positive for COVID-19.
- 4) Residents are encouraged to remain in the SIL home.** South Australia is still allowing access to community under particular rules, including to shop for food, medical attention or exercise. We encourage people to stay at home as much as possible, in the same way as any other member of the South Australian public.

We understand how important relationships with family are and we will do all we can to enable this to continue positively via technology, such as phone calls or video calls.

If you have any questions, please call our Life Without Barriers National COVID-19 Response Call Centre on 1800 313 117, or check our website for further updates at www.lwb.org.au.

For more detailed information on Stay at Home requirements, please refer to the SA Government.

This is a good faith direction based on what we understand from SA Government advice as of 23/04/2020

Information for families of people who receive Supported Independent Living (SIL) services from Life Without Barriers in South Australia

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