



Latest update for you as of 29/05/2020

## **How Life Without Barriers is resuming respite services (STAA) as COVID-19 restrictions ease**

Life Without Barriers remains committed to supporting you and your family as safely as possible during the COVID-19 (Coronavirus) pandemic. As part of this, we want to keep you informed about our services, particularly about our Short Term Accommodation Assistance (STAA) services, also known as 'respite'.

Following advice from the Australian Government including how restrictions are easing, respite services are available, with some changes so we can continue to help protect the health and wellbeing of every person we support.

### **This means from Monday, 1 June 2020:**

- A maximum of two people can be supported in an STAA facility at once (plus supporting staff), to help keep everyone safe. Priority will be given to people whose supports are considered essential.
- Social distancing will be practiced where possible, which means touching, shaking hands and hugging will be avoided, to help stop the spread of any potential virus.
- Staff will complete a Daily Wellness Check for each person receiving STAA support, to make sure anyone who is unwell receives the support they need. Unfortunately, anyone showing symptoms of COVID-19 will be unable to attend.
- Staff will be equipped with hand sanitiser and antibacterial wipes, as well as mandatory training in infection control and Personal Protective Equipment (PPE), to help reduce any risk of the virus.
- Staff will continue to follow advice from the Australian Government around good hygiene practices. This includes increased handwashing and surface cleaning procedures.

If you have any questions about our services during the COVID-19 pandemic, you can call the Life Without Barriers National COVID-19 Response Call Centre on 1800 313 117, or visit our website for updates at [www.lwb.org.au](http://www.lwb.org.au).

For health information from the Australian Government, you can call the Coronavirus Health Information Line on 1800 020 080.

**This is a good faith direction based on Australian Government advice as of 28/05/2020**