Black Friday 2026 Terms & Conditions

Travel Chasers is a trading name of Expat Explore Travel Limited, a company registered in England and Wales under company number 07728519, with its registered office at 10 Merryweather Place, London, SE10 8BN, United Kingdom ("Travel Chasers", "we", "us" or "our").

The following Terms & Conditions govern participation in the Black Friday promotion running 2 November 2026 - 6 December 2026, including eligibility, entry requirements, promotional benefits and prize redemption. They do not replace our Booking Terms & Conditions, which apply to all bookings made directly with us. Please refer to our Booking Terms & Conditions for the terms governing tour bookings, payments, cancellations, amendments and other booking-related matters.

Version: 1 published 02 November 2026.

1.1 Deals, Pricing & Discounts

The discounted prices offered as part of the Black Friday 2026 promotion apply to selected tours and departure dates only. These are identified in the Dates & Rates section on the Travel Chasers website by the 'Black Friday Deal' badge.

All advertised discounts and prices are subject to availability and may be changed or withdrawn at any point without notice.

The discounted prices are eligible for new bookings made directly with Travel Chasers only, and cannot be changed to or added to an existing booking.

Eligible customers are permitted to combine their Return Traveller discount with a Black Friday Deal. When combined with a Black Friday Deal, the two discounts are applied separately rather than as a single total percentage.

No other discounts or promotions can be combined with a Black Friday Deal.

If a booking with a Black Friday discount is subsequently changed to a different departure, the value of the booking will be recalculated based on the advertised price of the new departure. If this departure is not discounted, the Black Friday discount will be removed from the booking.

On request, Black Friday discounts can be applied to existing bookings if they are within the Money Back Guarantee period that was active when the booking was made. The booking must contain an available departure that is part of the Black Friday promotion, and the request must be made to us by 11:59 PM GMT on 30 November 2026. Black Friday discounts cannot be applied to existing bookings that are outside the Money Back Guarantee period.

2.1 Spin & Win

The Black Friday Spin & Win promotion ("Promotion") is organised by Expat Explore Travel Limited, trading as Travel Chasers ("Travel Chasers", "we", "us" or "our").

The Promotion runs from 2 November 2026 to 6 December 2026, inclusive ("Promotional Period").

Eligible customers who make a qualifying booking directly with Travel Chasers during the Promotional Period will be invited to participate in an online Spin & Win game for the chance to win travel credit towards Optional Experiences or a complimentary eSIM.

Participation in the Promotion constitutes acceptance of these Terms & Conditions, in addition to Travel Chasers' standard Booking Terms & Conditions.

2.2 Eligibility and Participation

The Promotion is available to customers who make a new tour booking directly with Travel Chasers during the Promotional Period, including bookings made through our website or directly through our Sales or Customer Service teams.

Bookings made through third-party travel agents, resellers or other business-to-business channels are excluded from the Promotion.

Eligible customers booking online will be presented with a link to the Spin & Win game following successful checkout.

Eligible customers booking directly through our Sales or Customer Service teams will receive a link to participate, normally within 48 hours of booking.

Participants must enter a valid Travel Chasers booking reference to participate.

Participation is limited to one spin per qualifying booking reference. Additional attempts using the same booking reference will not qualify for further prizes.

The Promotion applies to qualifying direct bookings regardless of whether the tour purchased is subject to a Black Friday discount or another applicable promotional offer.

Bookings must remain valid and confirmed to qualify for any prize awarded under the Promotion. If the booking is cancelled, the prize will be forfeited.

2.3 Prizes

Every eligible participant will receive a prize through the Spin & Win game, subject to these Terms & Conditions.

Prizes consist of:

- Travel Credit Prizes: Credit valued between €50 and €250, redeemable exclusively against eligible Optional Experiences on the qualifying Travel Chasers tour.
- Complimentary eSIM Prizes: A voucher providing either 1GB or 2GB of complimentary mobile data through Travel Chasers' designated eSIM partner.

Travel Credit Prizes are limited in quantity and are awarded according to the prize allocation configured within the Spin & Win game.

Prizes are allocated through the game and cannot be selected, exchanged or substituted at the participant's request.

All prizes are non-transferable, have no cash value and cannot be exchanged for cash or refunded.

Travel Chasers reserves the right to substitute a prize with an alternative of equivalent value where reasonably necessary due to circumstances beyond its control.

2.4 Travel Credit Prize Conditions

Travel Credit Prizes may only be redeemed against eligible Optional Experiences offered by Travel Chasers on the tour associated with the winning booking reference.

Travel Credit Prizes cannot be used towards:

- The tour booking price, deposit or outstanding balance.

- Flights, accommodation, transfers or other travel arrangements not classified as eligible Optional Experiences.
- Optional Experiences on a different booking or tour departure, except where expressly permitted under Section 6.
- Cash purchases or services provided by third parties outside the Travel Chasers Optional Experiences programme.

Travel Credit Prizes are linked to the qualifying booking reference and cannot be transferred to another customer or booking.

Travel Credit Prizes must be allocated towards eligible Optional Experiences before the scheduled departure date of the applicable tour.

Travel Chasers will contact eligible Travel Credit Prize winners following the Promotional Period with information on how to redeem their credit against available Optional Experiences.

Travel Credit Prizes may be redeemed directly with Tour Leaders during a tour, subject to availability.

Optional Experiences are subject to availability, operational requirements and any applicable booking conditions.

Where the cost of selected Optional Experiences exceeds the value of the Travel Credit Prize, the customer will be responsible for paying the difference.

Travel Credit Prizes are awarded in euros (€). Where Optional Experiences are priced in a different currency, their cost will be converted into the customer's booking currency using the live exchange rate applicable at the time of purchase. The Travel Credit Prize will also be converted into the booking currency using the applicable live exchange rate when the credit is applied.

Any unused Travel Credit Prize balance remaining after the applicable redemption deadline will be forfeited. Unused promotional credit cannot be refunded, withdrawn as cash or applied towards other booking charges.

Travel Credit Prizes will be applied separately from any existing customer-paid credit or refundable balance held against the booking. Promotional travel credit will be used first when paying for eligible Optional Experiences.

Travel Chasers reserves the right to restrict redemption against specific Optional Experiences where operational, availability or supplier restrictions apply.

2.5 Travel Credit Validity and Expiry

All Travel Credit Prizes awarded through this Promotion expire on 31 December 2027.

Travel Credit Prizes must be allocated to eligible Optional Experiences before the customer's tour departure and no later than 31 December 2027, whichever occurs first.

Any credit not redeemed by the applicable deadline will automatically expire and cannot be reinstated, refunded or extended.

Where a booking for a 2027 departure with a Travel Credit Prize allocated is transferred to a 2028 departure, the Travel Credit Prize can only be transferred with it if the 2028 departure starts up to and including 30 June 2028.

2.6 Booking Changes and Cancellations

Travel Credit Prizes are linked to the original qualifying booking reference.

Where a customer changes their tour departure date, their Travel Credit Prize may be retained, provided that:

- The amended booking remains under the same qualifying booking reference, or Travel Chasers can otherwise verify the original qualifying booking.
- The replacement tour departs no later than 30 June 2028.
- The credit is allocated to eligible Optional Experiences before the revised departure date.

Where a booking is transferred to a tour departing after 30 June 2028, any Travel Credit Prize awarded under this Promotion will be forfeited.

Where a customer cancels their qualifying tour booking, any associated Travel Credit Prize will be forfeited and will not be refunded or transferred.

If an Optional Experience purchased using promotional travel credit is cancelled, any reinstatement of that credit will remain subject to the original eligibility restrictions and expiry date. No cash refund will be payable for the promotional credit portion.

2.7 Bookings Departing in 2026

Bookings for tours departing during 2026 are excluded from receiving Travel Credit

Prizes towards Optional Experiences.

Where an eligible customer booking a 2026 departure wins a Travel Credit Prize through the Spin & Win game, the prize will instead be provided as a discount against their qualifying tour booking.

The discount will be applied directly to the applicable booking and cannot be exchanged for cash or transferred to another booking.

All other applicable eligibility requirements and booking conditions remain in effect.

2.8 Complimentary eSIM Prizes

Participants who do not win a Travel Credit Prize will receive a voucher for either 1GB or 2GB of complimentary mobile data.

Complimentary eSIM vouchers will be provided through Travel Chasers' designated eSIM partner.

eSIM vouchers are issued exclusively to the lead booker on the qualifying tour booking and cannot be transferred to other travellers or third parties.

All complimentary eSIM vouchers must be redeemed by 31 December 2027. Any vouchers not redeemed by this date will expire and cannot be extended or replaced.

Redemption of an eSIM voucher is subject to the eSIM provider's applicable Terms & Conditions, including any device compatibility, geographical coverage, activation and validity requirements.

Customers are responsible for ensuring that their mobile device supports eSIM technology and is compatible with the relevant mobile network.

Travel Chasers is not responsible for device incompatibility, network coverage limitations or technical issues arising from the third-party eSIM service, except where required by law.

Complimentary eSIM vouchers cannot be exchanged for cash, Travel Credit Prizes or alternative products or services.

2.9 Prize Allocation and Administration

Prizes will be allocated through the online Spin & Win game according to the promotional prize distribution established by Travel Chasers.

Travel Credit Prize winners will have their prizes verified against their qualifying booking references.

Travel Credit Prizes will be processed following the conclusion of the Promotional Period. Winners will be contacted with instructions on how to apply their credit to eligible Optional Experiences.

Travel Chasers reserves the right to verify eligibility and withhold or withdraw prizes where a booking reference is invalid, duplicated, cancelled, fraudulent or otherwise does not meet the requirements of these Terms & Conditions.

Travel Chasers' records will be used to verify participation, prize allocation and redemption, subject to applicable law.

2.10 General Conditions

The Promotion is subject to availability and may be amended, suspended or withdrawn where reasonably necessary due to circumstances beyond Travel Chasers' control.

Travel Chasers reserves the right to disqualify participants who attempt to manipulate the Spin & Win game, submit invalid booking references or otherwise abuse the Promotion.

Travel Chasers is not responsible for technical interruptions, internet connectivity issues or third-party service failures that prevent participation, except where required by law.

Any changes to the Promotion will be communicated through appropriate Travel Chasers channels.

Nothing in these Terms & Conditions excludes or limits any statutory rights or liability that cannot lawfully be excluded.

These Terms & Conditions should be read alongside Travel Chasers' standard Booking

Terms & Conditions. Where a conflict relates specifically to this Promotion, these promotional Terms & Conditions will apply to the extent permitted by law.

The Promotion is governed by the laws of England and Wales, subject to any mandatory consumer protections that may apply in the customer's country of residence.