Travel Chasers Terms & Conditions: Italy in Town

Travel Chasers is a trading name of Expat Explore Travel Limited, a company registered in England and Wales under company number 07728519, with its registered office at 10 Merryweather Place, London, SE10 8BN, United Kingdom ("Travel Chasers", "we", "us" or "our").

The following Terms & Conditions apply to the Competition and Promo Code promoted at the Italy in Town event in Cape Town from 21-22 November 2026.

They do not replace our Booking Terms & Conditions, which apply to all bookings made directly with us. Please refer to our Booking Terms & Conditions for the terms governing tour bookings, payments, cancellations, amendments and other booking-related matters.

These Terms & Conditions are valid from 19 November 2026.

1. Competition: Catch the Cannoli

1.1 Competition Period

The **Catch the Cannoli** competition (the "Competition") runs from 09:00 hrs SAST on 21 November 2026 to 23:59 hrs SAST on 22 November 2026 (the "Competition Period"). Entries received outside this period will not be considered.

1.2 Eligibility

The Competition is open to individuals aged 18 years or over who attend the Italy in Town event in Cape Town from 21-22 November 2026.

Employees of Expat Explore Travel Limited, trading as Travel Chasers (the "Promoter"), its group companies, agents, suppliers directly involved in the administration of the Competition, or anyone professionally connected with the Competition, and their immediate family members, are not eligible to enter.

No purchase is necessary to enter the Competition.

1.3 How to Enter

To enter the Competition, participants must physically attend the Italy in Town event in Cape Town on 21 or 22 November 2026 and play the **Catch the Cannoli** online game promoted at the event during the Competition Period.

Participants may play the game and submit their new highest score an unlimited number of times during the Competition Period. There is no minimum qualifying score.

Participants must provide the contact information requested during the entry process. Incomplete, invalid or fraudulent entries may be disqualified.

1.4 Winner Selection

The participant who achieves the highest valid score during the Competition Period will be declared the provisional winner, subject to verification of their eligibility and compliance with these Terms & Conditions.

If two or more participants achieve the same highest score, the winner will be selected by a random draw from among those participants.

Travel Chasers reserves the right to verify game scores and disqualify entries resulting from cheating, manipulation, automated gameplay, technical exploitation or other fraudulent activity.

The winner will be confirmed following verification of the results and the participant's eligibility.

1.5 Prize

Details of the prize won by the winner: Two seats for the winner and one companion on the Travel Chasers 7-day Taste of Italy tour, including return Economy Class flights for both travellers from Cape Town International Airport to Rome, Italy.

The winner's travel companion must be aged 10 years or over at the time of departure. Participants under the age of 18 must travel with a parent or legal guardian.

The winner may select any available departure date between April 2027 and December 2027 inclusive, provided the selected departure date is at least four months in the future.

The winner must select and confirm their chosen departure date no later than 30 June

2027. Departure dates are subject to availability and are not guaranteed. The winner is encouraged to confirm their booking as early as possible in order to have the greatest choice of departures.

If the winner delays selecting a departure and no eligible departure dates remain available, the prize will be forfeited. Failure to select and confirm an available departure by 30 June 2027 will also result in forfeiture of the prize.

Once the winner has selected and confirmed their departure date, it cannot be changed. If the winner and/or their travel companion is unable or unwilling to travel on their confirmed departure date, the prize will be forfeited, subject to any applicable legal rights. The prize cannot be exchanged for cash, transferred to another person or redeemed against a different tour.

Flights will be selected and arranged by Travel Chasers in Economy Class and may include one or two stops between Cape Town and Rome. Travel Chasers will determine the airline, routing and flight times. Flights from or to alternative airports are not included.

Accommodation for the duration of the tour is provided for the winner and their companion in a twin-share room.

The prize excludes travel insurance, visa and passport costs, airport transfers, personal expenses, additional meals, Optional Experiences, upgrades and other incidental expenses.

Each traveller is responsible for ensuring they hold valid passports and satisfy all entry and visa requirements. Each traveller must take out a suitable travel insurance policy at their own cost.

If Travel Chasers is unable to operate the confirmed tour or provide the prize for reasons beyond its reasonable control, Travel Chasers reserves the right to offer a suitable alternative of equal or greater value, subject to applicable law.

1.6 Administration of the Prize

The winner will be notified through the contact details provided during their entry submission by 30 November 2026.

If the winner does not respond within 15 days of the initial communication, or if a winner is found to be ineligible or fails to comply with these Terms and Conditions, the prize will be forfeited at the discretion of Travel Chasers. In such a case, Travel Chasers reserves the right to select the next highest scorer as an alternative winner.

1.7 Publicity

By participating in the competition, the winner agrees that Travel Chasers may use their first name, likeness, and competition-related content for reasonable promotional purposes without additional compensation, unless prohibited by law.

1.8 Data Protection and Privacy

Personal information collected from participants during the competition will be handled in accordance with the Travel Chasers' Privacy Policy, and will solely be used for the purpose of administering the competition, unless consent to receive marketing communications is selected during the form submission.

Participants are not required to consent to marketing communications as a condition of entering the Competition. Declining marketing communications will not affect their eligibility or chances of winning.

1.9 Disqualification

Travel Chasers reserves the right to disqualify any participant who breaches these terms and conditions or engages in any fraudulent, offensive, or inappropriate conduct. Travel Chasers' decisions regarding the competition, including but not limited to the selection of the winner, are final and binding.

1.10 Limitation of Liability

Travel Chasers, its affiliates, employees, agents, and representatives shall not be responsible or liable for any loss, damage, injury, or disappointment suffered by any participant arising from or in connection with participation in the Competition or the acceptance, possession, use, or misuse of any prize, except where such liability cannot be excluded by law.

Nothing in these Terms and Conditions shall exclude or limit liability for death or personal injury caused by negligence, fraud, fraudulent misrepresentation, or any other liability which cannot legally be excluded or limited under applicable law.

2. Promo Code

2.1 Promotional Period

The promotional code distributed to eligible attendees of the Italy in Town event in Cape Town on 21 and 22 November 2026 (the "Promo Code") is valid for qualifying bookings made until 23:59 hrs SAST on 21 November 2027 (the "Promotional Period").

This offer and the Promo Code may be amended or removed at any time and without notice. Any amendment or withdrawal will not affect eligible bookings already confirmed using the Promo Code.

2.2 Validity

The Promo Code is exclusively available to individuals who physically attend the Italy in Town event in Cape Town on 21 or 22 November 2026. It is valid on eligible tour bookings made directly with Travel Chasers during the Promotional Period, subject to the discount combination restrictions set out in Section 2.3.

The Promo Code must be applied at the time of booking during the online checkout process, or be requested at the time of contacting us.

The Promo Code cannot be applied to existing bookings or bookings made through third-party travel agents.

The Promo Code is non-transferable, non-refundable, and cannot be exchanged for cash or credit.

2.3 Discount

The Promo Code provides a 5% discount on the tour component of an eligible booking.

The Promo Code may be combined with applicable Black Friday discounts but cannot be combined with the Return Traveller discount or any other promotional codes, offers or discounts.

Where multiple eligible discounts apply, each discount will be calculated and applied separately and sequentially to the remaining eligible tour price, rather than added together as a single combined percentage.

The discount does not apply to private room upgrades, pre-tour or post-tour

accommodation, Optional Experiences, additional services, upgrades or any other extras.

The Promo Code must be applied at the time of booking and cannot be applied retrospectively.

If a booking made using the Promo Code is cancelled, the promotional discount will be forfeited and the standard Booking Terms & Conditions will apply.