



Technical Product Owner Job Overview

Qualifications for employment at Watermark include having made a life commitment to Jesus Christ, agreement in writing with the Beliefs and Governance statements of Watermark, and having a work history and a lifestyle that are consistent with biblical principles. Must be an existing Member of Watermark or willing to become one.

JOB TITLE: Technical Product Owner

FLSA STATUS: Exempt

DEPARTMENT: Operations

TIME REQUIREMENTS: Full Time

REPORTS TO: Director of IT

CLASSIFICATION: Non-Ministerial

POSITION SUMMARY: Watermark is seeking a passionate, mission-minded, fully devoted follower of Christ to serve as a Technical Product Owner. This role bridges the gap between internal clients and the Development team, ensuring that technology solutions align with ministry needs and priorities. You will gather and refine requirements, prioritize development efforts, and maintain clear communication between stakeholders and the technical team.

The Technical Product Owner will serve as a voice for our internal clients as well as the end users, fostering alignment between the organization's mission and the products we develop. You will also work closely with developers, ensuring that solutions are clearly defined, documented, promised, and delivered with excellence. In addition, you will also occasionally be asked to participate in non-technical job responsibilities common to all Watermark staff.

ESSENTIAL SKILLS & EXPERIENCE:

- Proven ability to act as a liaison between non-technical stakeholders and technical teams
- Solid communication skills with the ability to translate business requirements into actionable technical specs
- Demonstrated experience in prioritizing and managing product roadmaps and backlogs
- Experience with Agile development practices and tools (e.g., JIRA, Trello, etc.)
- Strong organizational and project management skills, ensuring deadlines and objectives are met

POSITION RESPONSIBILITIES:

- Collaborate with internal stakeholders to gather requirements for new tools and updates to existing systems.
- Manage and prioritize product backlog, ensuring clarity in user stories and acceptance criteria.
- Communicate the progress of technical projects back to stakeholders and provide delivery estimates.
- Advocate for the end user experience (UX) in discussions with both stakeholders and developers.
- Ensure the resulting software projects meet the needs of the stakeholders.
- Participate in pastoral responsibilities common to all Watermark staff.

MARKERS OF AN IDEAL CANDIDATE:

- Passionate about the mission of the Church and skilled at applying technology to ministry contexts
- Humble, willing to seek reconciliation, and put the needs of others above their own
- Strong UX and design skills; ability to communicate the reason behind UX decisions
- Willingness and ability to mentor software developers, helping them grow in understanding stakeholder needs
- Certifications in Product Ownership such as CSPO, PSPO, PMI-ACP, CAPM, PMC, or SAFe PO/PM
- Bachelor's in Computer Science, Engineering or similar relevant field
- Prior experience in Software Development, QA, or IT Management