

MODERATOR ROLES AND RESPONSIBILITIES

Moderator Responsibilities and Expectations:

- Provide learners with accountability and encouragement throughout the course.
- Answer questions pertaining to the content.
- Redirect conversation during discussion if it gets off topic.
- Serve as the course's contact for your Ministry's Leadership Team
- Approximately 2 hours of work every two weeks.
- Encourage Learners to engage devotionally. If you encounter shallow engagement (examples: "I really like this class..." or "This was interesting.") press in by asking questions like "What is the Lord teaching you?"

Best Practices for Moderating Groups:

- Ask everyone to start now. Learners who begin the content right away have the best chance at finishing.
- Reply to people in a timely manner (within 24 hours). People engage more when they feel heard.
- Foster discussion and learn alongside the learners. Don't hesitate to chime into discussion about what you're learning.
- Be yourself. You don't have to know everything; you just have to love God and love people.
- Act like a host. Your role is not to know all the answers, but to be a host for their experience. Like a Small Group Table Leader who is managing a discussion around a large group talk that just happened.