



Systems Engineer Job Overview

Qualifications for employment at Watermark include having made a life commitment to Jesus Christ, agreement in writing with the Beliefs and Governance statements of Watermark, and having a work history and a lifestyle that are consistent with biblical principles. Must be an existing member of Watermark or willing to become one.

JOB TITLE: Systems Engineer

DEPARTMENT: Production

REPORTS TO: Engineer in Charge

FLSA STATUS: Exempt

TIME REQUIREMENTS: Full-time; in-office

CLASSIFICATION: Non-Ministerial Role

VISION: Abiding in Jesus, we are making disciples together.

POSITION SUMMARY: Responsible for proposing appropriate maintenance and equipment upgrades across campuses at the direction of the Engineer in Charge, while empowering team members to grow in their craft. This role may also support special events as needed by leveraging technology and/or providing staffing for event operations.

POSITION RESPONSIBILITIES:

- Design and propose upgrades and updates to audiovisual systems
- Execute on projects at the direction of the Engineer in Charge
- Train production coordinators and ministry teams on new and existing systems, as needed
- Facilitate routine maintenance on AV systems with production staff
- Troubleshoot and resolve technical issues, as needed
- Coordinate with contractors when appropriate to accomplish the duties listed above
- Maintain documentation of projects and repairs
- Facilitate event staffing and support, as needed
- Participate in general Watermark staff-required activities (expense reporting, Staff on Call, staff meetings, retreats, Christmas Eve, Easter, other “all hands on deck” events, etc.)

ROLE QUALIFICATIONS:

- Commitment to the vision and 10 markers of Watermark Community Church
- Commitment to Watermark’s staff values: Dependent, Unified, Excellent, and Fun (DUEF)
- Experience with projectors, LED displays, video switchers and routers, stage lighting, and/or audio systems
- Experience with AV network fundamentals (Subnetting, VLAN, PTP, QOS, IGMP/Multicast)
- Excellent organizational and planning skills, detail-oriented, conscientious, and thorough
- Proficiency, experience, and/or competency in Asana (or similar), Excel, LucidChart, and other applications
- Other helpful experience includes Blackmagic Design, Brompton, Companion, Dante, GrandMA3, GreenGo, Midas M32, Pixera, ProPresenter, PVP, Q-SYS, Ross Acuity / Ultrix, SSL, Vectorworks, Vista
- Pleasant disposition (laughs at our jokes), high-capacity, dependable, flexible, learner, and servant-hearted
- Heart for supporting ministry through technology
- Technical troubleshooting skills & solution-oriented
- Consistent self-leadership in the area of the spiritual disciplines

All employees' job descriptions are subject to change from time to time at the sole discretion of management.