



Technical Product Owner Job Overview

Qualifications for employment at Watermark include having made a life commitment to Jesus Christ, agreement in writing with the Beliefs and Governance statements of Watermark, and having a work history and a lifestyle that are consistent with biblical principles. Must be an existing member of Watermark or willing to become one.

JOB TITLE: Technical Product Owner

FLSA STATUS: Exempt

DEPARTMENT: Operations

TIME REQUIREMENTS: Full-time; in-office

REPORTS TO: Director of IT

VISION: Abiding in Jesus, we are making disciples together.

POSITION SUMMARY: Responsible for bridging the gap between internal clients and the Development team, ensuring that technology solutions align with ministry needs and priorities.

POSITION RESPONSIBILITIES:

- Collaborate with internal stakeholders to gather requirements for new tools and updates to existing systems
- Manage and prioritize product backlog, ensuring clarity in user stories, and acceptance criteria
- Communicate the progress of technical projects back to stakeholders and provide delivery estimates
- Advocate for the end user experience (UX) in discussions with both stakeholders and developers
- Meet the needs of stakeholding by ensuring the results of software projects
- Participate in general Watermark staff-required activities (expense reporting, Staff on Call, staff meetings, retreats, Christmas Eve, Easter, other “all hands on deck” events, etc.)

ROLE QUALIFICATIONS:

- Commitment to vision and 10 markers of Watermark Community Church
- Commitment to Watermark’s staff values: Dependent, Unified, Excellent, and Fun (DUEF)
- Certifications in Product Ownership such as CSPO, PSPO, PMI-ACP, CAPM, PMC, or SAFe PO/PM
- Bachelor’s in Computer Science, Engineering or similar relevant field
- Prior experience in Software Development, QA, or IT Management
- Proven ability to act as a liaison between non-technical stakeholders and technical teams
- Solid communication skills with the ability to translate business requirements into actionable technical specs
- Demonstrated experience in prioritizing and managing product roadmaps and backlogs
- Experience with Agile development practices and tools (e.g., JIRA, Trello, etc.)
- Strong organizational and project management skills, ensuring deadlines and objectives are met
- Passionate about the mission of the Church and skilled at applying technology to ministry contexts
- Humble, willing to seek reconciliation, and put the needs of others above their own
- Strong UX and design skills; ability to communicate the reason behind UX decisions
- Willingness and ability to mentor software developers, helping them grow in understanding stakeholder needs