

Course:**Industrial Perspectives on Operations Management**

Spring semester 2023, Tuesday 16¹⁵ bis 17³⁰,
ETH Zürich, Main Building, Rämistrasse 101, Lecture Hall HG F 5

Prof. Dr. Torbjørn Netland & Jannick Fiedler, POM, ETH Zürich
Prof. Dr. Helmut Dietl & Selina Steiner, IBW, Universität Zürich

21.02.2023**No lecture****Block 1: Logistics in Different Industries****28.02.2023****Managing the SWISS Hub in Zurich – from a commercial and operational perspective**

Jan-Christian Schraven – Swiss International Air Lines

07.03.2023**How robots and digitalization are changing the supply chain**

Heinrich Lüthi – Swisslog

14.03.2023**Tech's answer to groceries - Last mile innovation feat. fulfilment analytics**

Friederike Kulic – Picnic Technologies

21.03.2023**Uster Technologies' survival guide for the global semiconductor supply shortages**

Claudia Wagner – Uster Technologies

Block 2: Lean Management and Digitalization**28.03.2023****AGCO Production System in Practice – Fendt Plant Marktoberdorf**

Jonathan Folberth – Fendt

04.04.2023**Lean Transformation: Managing performance and change**

Simon Treis – Strategy&

11.04.2023**Easter Holidays**

No lecture

18.04.2023**Digital transformation of Hilti – and a whole industry?**

Dr. Christoph Benninghaus – Hilti

25.04.2023**Digital & analytics enabled operational excellence**

Adrian Widmer – Roche

Block 3: Industrial Services**02.05.2023****Service Digitalization @ Tecan**

Dr. Manuel Rippel – Tecan Group

09.05.2023**A sustainable and LCC optimized product thanks to ILS/IPS process**

Fabrice Luchini – Liebherr Aerospace

16.05.2023**Stadler Service: Digitalization in Maintenance Operations**

Benjamin Niederhauser – Stadler Rail

23.05.2023**Lifecycle Services in the Marine Industry**

Reto Kunz – Wärtsilä

Exam**30.05.2023****No lecture UZH, Exam ETH**