

## CLUTCHBET SPORTSBOOK SHUTDOWN FAQ

We regret to inform you that following an extensive strategic review, ClutchBet Sportsbook has made the difficult decision to shutdown its operations in the United States. We're sure this leaves you with a number of questions regarding your ClutchBet account, so here is the key information and dates you need to be aware of:

### **When is ClutchBet shutting down?**

The ClutchBet Sportsbook app and website will officially be shutdown on **Monday, September 16 at 5pm MDT**. All players are encouraged to withdraw or wager any remaining funds they have in their account prior to this time. There will be no access to the ClutchBet website or app beyond this date.

### **When will ClutchBet stop taking deposits?**

ClutchBet will no longer be accepting deposits of any kind as of **tomorrow, Friday, August 30**.

**When will ClutchBet stop taking bets?** ClutchBet will stop taking bets on **Monday, September 16 at 5pm MDT**. Only wagers for markets that are scheduled to be completed prior to Monday, September 16 at 5pm MDT will be accepted. All ClutchBet players are encouraged to avoid placing wagers close to this deadline.

### **When should I withdraw my remaining balance from my ClutchBet account?**

All ClutchBet players are encouraged to withdraw or wager any funds left in their account prior to **Monday, September 16 at 5pm MDT**. Any players who do not withdraw their remaining balance prior to this deadline will have any outstanding funds mailed to them in the form of a paper check to the mailing address ClutchBet has on file within 7 days.

### **Can I still place Futures bets?**

Future wagers for events scheduled to be completed after **Monday, September 16 at 5pm MDT** have already been disabled any no further bets will be accepted on these markets.

### **What if I have already placed a Futures wager? What happens to my bet?**

Any player with a Futures wager settling after **Monday, September 16 at 5pm MDT**, is invited to contact us via email ([contact@clutchbet.com](mailto:contact@clutchbet.com)) or phone (1-888- 368-2221) to receive an offer ClutchBet deems equitable for both parties.

### **What if I usually receive weekly loyalty and VIP bonuses as well as other weekly promotions?**

Unfortunately, as of today, all weekly loyalty, VIP and other promotions and bonuses will immediately be ceased.

### **What if I'm still owed bonus bets from the New Player Offer and other promotions?**

All outstanding/owed bonus bets from the New Player Offer and other promotions have now been added to each individual player's account. These bonus bets will expire within 14 days, so eligible players have until Friday, September 13 to wager them.

The team at ClutchBet apologizes for any inconvenience caused by this shutdown and thanks you for understanding during this time. We're grateful for all the ClutchBet players who joined us along this journey over the past 2 years and wish you the best success moving forward. If you have any

questions or concerns, please feel free to contact our Player Services team via email ([contact@clutchbet.com](mailto:contact@clutchbet.com)) or phone (1-888- 368-2221).