New NAR president Tracy Kasper's message to members

August 28, 2023

Following Kenny Parcell's decision to resign his position as president, I will be stepping into my presidency early.

First, let me say, I'm incredibly sorry for what's led us here.

We recognize there is lots of concern, anger and disappointment, and we want to acknowledge the people who have come forward and shared their stories and those of you who have shared your perspective over the past few days.

We have taken everything we have heard to heart. Our commitment to our staff and our members is unwavering, and we will continue to enhance the way we foster a welcoming, safe and respectful workplace. We will work to ensure the relationship between staff and members acknowledges not only staff expertise and their commitment to the association in addition to the members. The Culture Presidential Advisory Group we announced is one step forward in that. Bob Goldberg and his team also will be working in parallel with staff on their own culture council. We are looking to make lasting and positive change and to do so as quickly as possible.

It is important to all of us at NAR that we take this moment to learn and focus on building a culture of comradery where we can do the good work we are all so passionate about. And, when an issue arises, that we all feel safe to say something.

This is a really hard time for our association. But I know this is an opportunity to really listen and grow together. As your president, I take the responsibility of rebuilding very seriously.

Know I'm here for you, as is the entire leadership team, and we will get through this together.