

IMPORTANT MESSAGE

THE FUTURE OF DOWNTOWN KITCHENER GARBAGE COLLECTION

The Region of Waterloo is undertaking a study as the contract for picking up waste in Downtown Kitchener is up for renewal in March of 2026. Dillon Consulting has been contracted to conduct a survey and consultation process.

Recommendations/findings will be presented at Regional Council this spring to endorse future service levels. **They must hear from you**, the business owners impacted by the change. As a business owner, you understand the complexities of operating a business, disposing of your garbage, lack of recycling and the absence of an organics program.

Ways to participate:

1. **In-Person Meeting**: join Dillon Consulting at the Downtown Kitchener BIA office on Tuesday, January 30, anytime between 1:30 and 4:00 pm. Your direct feedback is invaluable.

Location: 260 King Street West, Suite 300

Directions: the entrance to our office is located next to Subway. Press the large silver button to the right of the door and take the elevator to the 3rd floor.

2. **Online Survey**: share your thoughts through the online survey, available until February 9, 2024.

Survey URL: www.engagewr.ca/downtown-waste-management

We believe that change could be on the horizon. Your perspective as a business owner is crucial, considering the potential impact of these changes on your operations, waste disposal, recycling challenges, and the absence of an organic waste program.

We encourage you to take a little time. Once this is passed, it will impact you for years to come.

Thank you for your participation,

Linda Jutzi
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