Travel Trends 2021



January - March 2021

* The data reflects the trends recorded during the time period

They are requesting more information, and the consideration period has increased.

TRAVEL ATTITUDES

Customers are becoming more decision averse.





POPULAR TRAVEL MONTHS

Travellers used to book ahead for the summer and Christmas, but now most trips are for more immediate months, with March - August popular



popular

12.9% 12.8% 11.5% 11.1% 8.3% 7.4% 6.6%

18.1%

21.4%

6.2%

4.4%

3.0%

14.8%



A spike in spring and summer bookings shows Brits are favouring the sunny months, with December trips much less popular than in previous years.

15.6%

13.7%

6.1%

3.0%

10.1%

1.1% 0.6% DEC FEB MAR NOV



1.

2.

3.

9.

London

Devon

Cornwall

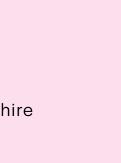
Norfolk

10. Dorset

Lodge

3

Oxfordshire 4. 5. Gloucestershire 6. Somerset Suffolk 7. Kent 8.





THE 4 MOST POPULAR TYPES OF HOMES

THIS IS THE HOME WITH THE MOST BOOKINGS



Cottage

1



Villa

2





Cabin

4

People are booking shorter holidays compared to previous years' average

www.plumguide.com/homes/31361/the-norfolk-beacon



Pet-Friendly

Outside Space

The average length of stay is



Hot tub

The pandemic means people fly less, so are booking based on driving distance. They are also opting for a return to nature.

Swimming Pool

*WiFi speed is tested and approved in all Plum Guide homes

TOP 5 POPULAR LOCATION CHARACTERISTICS

Countryside Walking Length Coastal Privacy of Travel

FEATURES CONSIDERED BEFORE BOOKING

With travel uncertainty, cancellation policy and split payments are becoming more important to travellers.

Cancellation Policy

Service Fee

Discount

Split Payment



15.5%

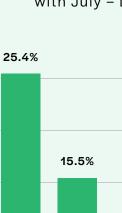
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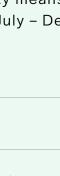
Villa

1

5.2%

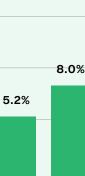
JAN 2021



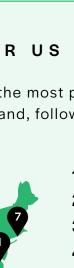


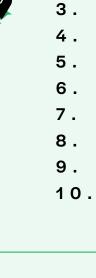


8.0%



US Trends





Joshua Tree

Summit County

The Hamptons

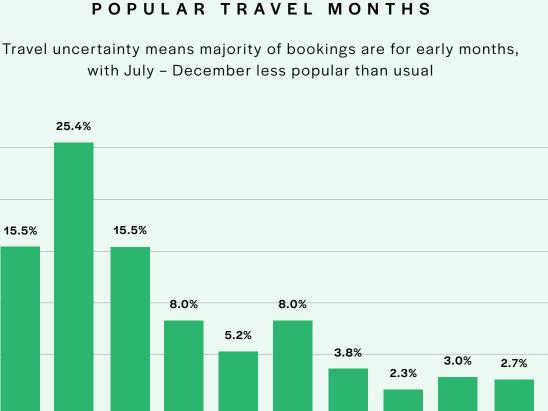
Lake Tahoe

Litchfield County

Columbia County

4





5.5%

ШШШ \square Cabin Cottage **Penthouse**

A secluded villa called "Desert Skies" in Yucca Valley, California

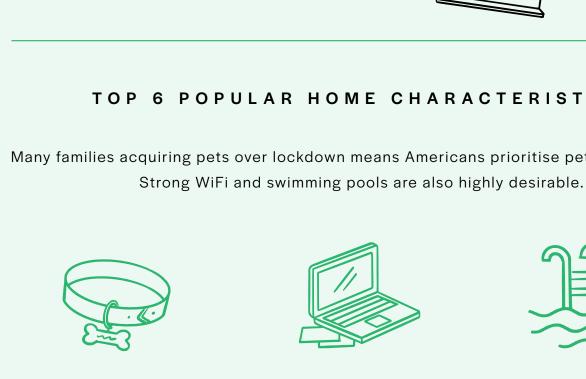
3

THE MOST BOOKINGS

2

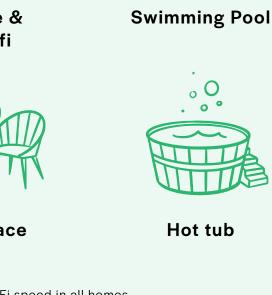
THIS IS THE HOME WITH

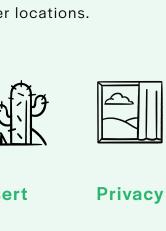
MOST POPULAR TYPES OF HOMES



The average length of stay is

People are booking shorter trips than in previous years, when the average





Hot tub

Cancellation Policy



was 13 nights TOP 6 POPULAR HOME CHARACTERISTICS Many families acquiring pets over lockdown means Americans prioritise pet-friendly homes.

*Plum Guide tests and approves WiFi speed in all homes

PLUM GUIDE

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Service Fee

Discount Split Payment

TOP 5 POPULAR LOCATION CHARACTERISTICS Driving distance is very important as the pandemic makes flying less common. Americans also prioritise skiing holidays and quieter locations. Coastal Skiing Desert Length of Travel FEATURES CONSIDERED BEFORE BOOKING With travel uncertainty, US customers are placing more importance on cancellation policy and discounts.

*Plum Guide's cancellation policy guarantees a full refund, if you are unable to travel due to Covid-19