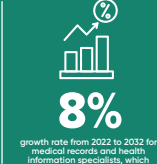


BURNOUT in the REVENUE CYCLE

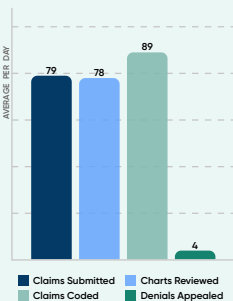
Balancing Retention with Organizational Demands

Staff burnout in medical coding and billing jobs is a significant issue in the US healthcare job force. The job of medical coders and billers involves complex tasks, high attention to detail, and stringent deadlines.

SUPPLY AND DEMAND



PRODUCTIVITY



Certified Coders

REVIEW **29** MORE CHARTS

DOUBLE THE NUMBER OF CLAIMS CODED

14x CLAIMS SUBMITTED

are more productive than non-certified coders

The annual update to the **11,163** codes in the CPT code set includes

230
New Additions

49
Deletions

70
Revisions

349
Editorial Changes

Most coders need **20-50 CEUS** in a certification cycle

Top Reasons that Impact Retention

- Burnout
- Compensation
- Lack of resources
- Excessive workloads
- Lack of career growth opportunities
- Feel underappreciated
- Culture fit

How much the US healthcare system loses due to medical billing errors **\$935 MILLION** PER WEEK

Cost to Replace **200%** of the employee's annual pay

RECOMMENDATIONS

- Increase staffing levels to meet industry standards and boost output
- Prioritize employee retention and hiring to maintain optimal production
- Invest in training and development to improve accuracy & efficiency



The strongest teams safeguard expertise, reinforce efficiency and reduce expenses with a corporate membership from AAPC. 40% of healthcare employers cover the cost of AAPC's membership because it provides a competitive benefit, showing their team that they care about their professional growth and development.

Learn more at [AAPC.com/Strong](https://www.aapc.com/Strong)

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