



Volkswagen AG,  
Berliner Ring 2  
38440 Wolfsburg

Volkswagen Group Italia  
Verona (VR)

Attn. Mr. [REDACTED],  
Global Legal Chief  
Volkswagen AG

Attn. Board of Management:

[REDACTED] (Chairman)  
[REDACTED]  
[REDACTED]

*Brussels, 15 June 2022*

**Re: Volkswagen's (mis-)management of the Dieselgate scandal**

Dear Mr. Haarmann, Dear Board of Management,

I'm writing on behalf of Euroconsumers, the world's leading consumer cluster gathering five national consumer organisations in Belgium, Spain, Portugal, Italy and Brazil.

We refer to our last letter dated 6 June 2022 (copy enclosed), which letter Volkswagen again decided to disregard and **no explanation has been given as to why Volkswagen believes it is allowed to discriminate against Belgian, Italian, Portuguese and Spanish consumers.**

We also refer to the recent judgments of the European Court of Justice in Luxemburg in in Cases C-128/20 | GSMB Invest, C-134/20 | Volkswagen and C-145/20 | Porsche Inter Auto and Volkswagen. These judgments of the highest European court are yet **another confirmation of the fact that Volkswagen installed prohibited defeat devices in its vehicles, thereby maliciously and delibetarely infringing consumers' rights.** Considering that the lack of conformity cannot be considered as 'minor', **the ECJ secures European consumers' fundamental right to have their purchase contracts of Volkswagen vehicles to be rescinded.**

In view of these developments, it now has become **inevitable** for Volkswagen's board of directors and management to take Volkswagen's corporate responsibility and the interests and values of its institutional shareholders serious and to uphold the fundamental rights of Belgian, Italian, Portuguese and Spanish consumers, customers of Volkswagen' products.

To compel Volkswagen's board of directors and management to respond to consumers' concerns and to sit down with the consumer organizations of the Euroconsumers group to find the best solution in the interest of consumers, we will **soon initiate formal conciliation proceedings** *ex* Article 731 of the Belgian Judicial Code before the competent court in Belgium and **have the members of the board of directors and management of Volkswagen be ordered to present themselves in person before the said court.**

It is, clearly, regrettable that Belgian, Italian, Portuguese and Spanish consumers must resort to such an initiative, as these consumers continue to face discrimination by Volkswagen.

Your sincerely,

Marco Scialdone  
Eurococonsumers  
Head of Litigation

