

# Cahya Putra Ugira

QA Engineer

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## PROFESSIONAL SUMMARY

A quality assurance engineer with 5+ years of experience, complemented by hands-on skills in frontend development and UI/UX design. I've contributed to product teams in fast-paced environments, handling everything from automation testing and API validation to building and designing web applications. I enjoy working close to the product and care about both quality and user experience.

## EXPERIENCE

### Parkee

Oct 2022 - Present

#### Quality Assurance

- Executed comprehensive QA coverage across web and mobile platforms, including sanity, smoke, exploratory, regression, API, and design testing
- Built and maintained automation test suites using Robot Framework and Python, covering API payment, settlement, backoffice, and Passport Open API with automated DB-to-API comparison
- Contributed to the full development lifecycle of a core transactional feature, sustaining 1,000+ transactions/month
- Performed end-to-end testing and maintenance of the parking app and web backoffice, supporting 1.5 million+ parking transactions/month
- Performed manual integration testing with a third-party disbursement provider, validating end-to-end fund flow and edge case handling
- Tested payment gateway integrations including Midtrans and GoPay, covering transaction flows, failure scenarios, and reconciliation accuracy

### Mamikos

Dec 2021 - May 2022

#### Quality Assurance

- Developed well-structured test cases using Gherkin syntax documented in Jira
- Performed prioritized regression testing with the QA team prior to each production release
- Planned and executed manual testing for new features across web and mobile platforms
- Reviewed requirements, specifications, and technical designs, providing constructive feedback to improve product quality

### BNI Life Insurance

Sep 2020 - Feb 2021

#### Quality Assurance

- Analyzed, and tested insurance policies to ensure compliance with company quality standards and minimize operational risks
- Collaborated with cross-functional teams to align insurance requirements with company policies and procedures
- Developed analytical reports documenting issues and insights to drive continuous improvement

### BNI Life Insurance

Feb 2020 - Sep 2020

#### Web Developer

- Developed and maintained internal backoffice web applications using JavaScript and Bootstrap
- Conduct in-depth research and strategic implementation of web application migration projects aimed at significantly enhancing application performance, scalability, and maintainability.

## EDUCATION

### Binus University

*Computer Science - Multimedia*

2017 - 2021

Focused on Multimedia with Web Developer (HTML, CSS, JavaScript, and Laravel), UI/UX (Axure and Photoshop), Video Games Development (Unity).

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#### KNOWLEDGE

Frontend Developer	Smoke Testing
Web Designer	Sanity Testing
UIUX Design	Black Box Testing
Quality Assurance	White Box Testing
Automation Testing	User Acceptance Testing
Manual Testing	Design Testing
Regression Testing	
Web Testing	
Mobile Testing	
Database Testing	
Exploratory Testing	

#### TOOLS & TECHNOLOGIES

HTML5	Jira
CSS3	Linear
TailwindCSS	Qase.io
Bootstrap	Playwright
Javascript	WebdriverIO
Python	Robot Framework
AMP	Selenium
ReactJS	Cypress
Astro	Cucumber
JQuery	K6
Postman	JMeter
Contentful	Figma
Github	