Matterport 3D data platform -

Accessibility

Conformance Report

WCAG Edition

VPAT^® Version 2.3 (Revised) – June 2024

Name of Product/Version

Matterport - 3D data platform.
https://my.matterport.com/show/?m=eTZiVnE9VbS

Product Description

3D Tour.

Report Date

05/06/2024

Contact Information

support@matterport.com

Evaluation Methods Used

The testing for this report has been completed by User1st's Web Accessibility Experts. Testing has been completed in accordance with WCAG 2.2. The testing method applied for this report, as determined by User1st includes Manual Testing on a Windows desktop using the JAWS screen reader and Keyboard navigation on the latest version of the Google Chrome (Version 96) browser.

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Acronyms

These acronyms are referenced in the Remarks and Explanations column to indicate how we tested for each of the WCAG 2.2, A, and AA success criteria:

Screen Reader is software that uses synthesized speech to read the screen's contents out loud. The user interacts and navigates through the content by using touch gestures or keyboard commands.

Assistive Tool/ Assistive Technology is any piece of equipment, product, or system that is used to maintain or improve the functional capabilities of persons with disabilities.

Manual Testing involves accessibility professionals utilizing assistive tool navigation such as screen readers, keyboards, and other assistive tools if applicable.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (N/A)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (N/A)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (N/A)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The product meets the criterion without known defects or with equivalent facilitation.
- **Supports with exceptions**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.2 Report

Conformance is scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements. [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	All non-text content has a text alternative serving the equivalent purpose.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	No video or audio.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	No audio.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	No audio.
1.3.1 Info and Relationships (Level A)	Not Applicable	Visual or auditory formatting information and relationships are preserved when the format changes.
1.3.2 Meaningful Sequence (Level A)	Supports with exceptions	Matterport is a platform that presents user generated 3D content. The platform by itself supports this requirement natively (Example: Dollhouse mode and Floor plan mode) but the presentation can vary depending on the user's content.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions provided for understanding and operating content.
1.4.1 Use of Color (Level A)	Not Applicable	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A)	Not Applicable	The native platform does not have audio; users may add preferred audio content.

2.1.1 Keyboard (Level A)	Support	All functionality of the content is operable through a keyboard interface without
		requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.
2.1.2 No Keyboard Trap (Level A)	Support	If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	Not applicable to this site.
2.2.1 Timing Adjustable (Level A)	Not Applicable	Not applicable to this site.
2.2.2 Pause, Stop, Hide (Level A)	Support	For moving, blinking, scrolling, or auto-updating information should be mechanism for the user to control it.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.
2.4.1 Bypass Blocks (Level A)	Not Applicable	A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.
2.4.2 Page Titled (Level A)	Supports	Web pages have titles that describe topic or purpose.

2.4.4 **Link Purpose (In Context)** (Level A)	Supports	If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Evaluated	This requirement applies to web content that interprets pointer actions (i.e. this does not apply to actions that are

		required to operate the user agent or assistive technology).
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Evaluated	This requirement applies to web content that interprets pointer actions (i.e. this does not apply to actions that are required to operate the user agent or assistive technology).
2.5.3 Label in Name (Level A 2.1 only)	Supports	For user interface components with labels that include text or images of text, the name contains the text that is presented visually.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation.
3.1.1 Language of Page (Level A)	Supports	The default human language of each Web page can be programmatically determined.
3.2.1 On Focus (Level A)	Supports	When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)	Not Applicable	The context changes when elements receive input. Context should only change when users explicitly request context changes using submit buttons.

3.3.1 Error Identification (Level A)	Not Applicable	If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text (Level A).
3.3.2 Labels or Instructions (Level A)	Supports	Labels or instructions are provided when content requires user input (Level A).
4.1.1 Parsing (Level A)	Supports	In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their

		specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
4.1.2 Name, Role, Value (Level A)	Supports	For all user interface components, the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	No audio.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	No audio.
1.3.4 Orientation (Level AA 2.1 only)	Not Applicable	Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential. A virtual reality content where binary display orientation is not applicable.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Not Applicable	The purpose of each input field collecting information about the user can be programmatically determined.
1.4.3 Contrast (Minimum) (Level AA)	Supports with exceptions	Matterport is a platform that presents user generated 3D content. The platform by itself supports this requirement natively (Example: Dollhouse mode and Floor plan mode) but the presentation can vary depending on the user's content.
1.4.4 Resize text (Level AA)	Supports	Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text.

		Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions.
1.4.10 Reflow (Level AA 2.1 only)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports with outlined exceptions	Matterport is a platform for showcasing user-generated 3D content. It natively supports features such as Dollhouse mode and Floor Plan mode. However, the presentation can vary based on the user's content.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property: ● Line height (line spacing) to at least 1.5 times the font size; ● Spacing following paragraphs to at least 2 times the font size; ● Letter spacing (tracking) to at least 0.12 times the font size; ● Word spacing to at least 0.16 times the font size.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports with outlined exceptions	When pointer hover or keyboard focus causes additional content to appear, that content should disappear when the pointer hover or keyboard focus is removed

2.4.5 Multiple Ways (Level AA)	Supports with outlined exceptions	More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA)	Supports with outlined exceptions	Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA)	Supports with outlined exceptions	Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
3.1.2 Language of Parts (Level AA)	Not Applicable	Not applicable to this site.
3.2.3 Consistent Navigation (Level AA)	Not Applicable	Not applicable to this site.
3.2.4 Consistent Identification (Level AA)	Not Applicable	Not applicable to this site.
3.3.3 Error Suggestion (Level AA)	Not Applicable	If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	Not applicable to this site.
4.1.3 Status Messages (Level AA 2.1 only)	Not Applicable	Not applicable to this site.

Table 3: Success Criteria, Level AAA

Notes: Success Criteria, Level AAA was not evaluated.

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	
1.3.6 Identify Purpose (Level AAA 2.1 only)	Not Evaluated	
1.4.6 Contrast Enhanced (Level AAA)	Not Evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	
1.4.9 Images of Text (No Exception) Control (Level AAA)	Not Evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	
2.2.3 No Timing (Level AAA)	Not Evaluated	
2.2.4 Interruptions (Level AAA)	Not Evaluated	
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	
2.2.6 Timeouts (Level AAA 2.1 only)	Not Evaluated	
2.3.2 Three Flashes (Level AAA)	Not Evaluated	
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not Evaluated	
2.4.8 Location (Level AAA)	Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	
2.4.10 Section Headings (Level AAA)	Not Evaluated	
2.5.5 Target Size (Level AAA 2.1	Not Evaluated	

only)		
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not Evaluated	
3.1.3 Unusual Words (Level AAA)	Not Evaluated	

3.1.4 Abbreviations (Level AAA)	Not Evaluated	
3.1.5 Reading Level (Level AAA)	Not Evaluated	
3.1.6 Pronunciation (Level AAA)	Not Evaluated	
3.2.5 Change on Request (Level AAA)	Not Evaluated	
3.3.5 Help (Level AAA)	Not Evaluated	
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	