

# Refusal reason mapping change log - Cartes Bancaires

Raw acquirer response	Current refusal reason	Current result code	New refusal reason	New result code
02 : Refer to card issuers special conditions	Refused	Refused	Referral	Refused
03 : Invalid merchant	Refused	Refused	Not supported	Refused
04 : Capture card	Refused	Refused	Blocked Card	Refused
06 : Error	Acquirer Error	Error	Refused	Refused
07 : Pick-up card, special conditions	Refused	Refused	Blocked Card	Refused
12 : Invalid transaction	Refused	Refused	Not supported	Refused
17 : Customer cancellation, reversal	Refused	Refused	Shopper Cancelled	Refused
24 : File update not supported	Not supported	Refused	Refused	Refused
25 : Unable to locate record in the file	Declined Non Generic	Refused	Refused	Refused
26 : Duplicate record, previous record replaced	Declined Non Generic	Refused	Refused	Refused
27 : File update field edit error	Declined Non Generic	Refused	Acquirer Error	Error
28 : File locked out	Declined Non Generic	Refused	Refused	Refused
29 : Unable to update file	Declined Non Generic	Refused	Refused	Refused
63 : Security violation	Acquirer Error	Error	Declined Non Generic	Refused
68 : Response not arrived or received too late	Issuer Unavailable	Refused	Declined Non Generic	Refused
90 : Cutoff in progress	Acquirer Error	Error	Declined Non Generic	Refused
93 : Transaction cannot be completed, violation of law	Refused	Refused	Transaction Not Permitted	Refused
96 : System malfunction	Acquirer Error	Error	Issuer Unavailable	Refused