

Refusal reason mapping change log - Banorte

Raw acquirer response	Current refusal reason	Current result code	New refusal reason	New result code
AUTH_RESULT-03 : Invalid merchant	Refused	Refused	Not supported	Refused
AUTH_RESULT-12 : Invalid transaction	Refused	Refused	Not supported	Refused
AUTH_RESULT-15 : No such issuer	Issuer Unavailable	Refused	Invalid Card Number	Refused
AUTH_RESULT-30 : System malfunction	Refused	Refused	Issuer Unavailable	Refused
AUTH_RESULT-31 : System malfunction	Refused	Refused	Issuer Unavailable	Refused
AUTH_RESULT-38 : Allowable number of PIN entry retries exceeded	Refused	Refused	Pin tries exceeded	Refused
AUTH_RESULT-55 : Incorrect PIN	Refused	Refused	Invalid Pin	Refused
AUTH_RESULT-56 : Unable to locate record in file or account is missing	Refused	Refused	Invalid Card Number	Refused
AUTH_RESULT-57 : Transaction not permitted to cardholder	Not supported	Refused	Transaction Not Permitted	Refused
AUTH_RESULT-58 : Transaction not permitted to cardholder	Not supported	Refused	Transaction Not Permitted	Refused
AUTH_RESULT-59 : Required authorization code CVV2/CVC2 was not supplied	Refused	Refused	CVC Declined	Refused
AUTH_RESULT-62 : Restricted card	Refused	Refused	Restricted Card	Refused
AUTH_RESULT-65 : Activity count limit exceeded	Refused	Refused	Withdrawal count exceeded	Refused
AUTH_RESULT-68 : System malfunction	Refused	Refused	Issuer Unavailable	Refused
AUTH_RESULT-75 : Allowable number of PIN entry retries exceeded	Refused	Refused	Pin tries exceeded	Refused
AUTH_RESULT-90 : Host not available	Refused	Refused	Issuer Unavailable	Refused
AUTH_RESULT-91 : Host not available	Refused	Refused	Issuer Unavailable	Refused
AUTH_RESULT-92 : Decline/Not reply/No such host/Invalid category	Refused	Refused	Issuer Unavailable	Refused
AUTH_RESULT-96 : System malfunction	Refused	Refused	Issuer Unavailable	Refused



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