

Refusal reason mapping change log - Elo

Raw acquirer response	Current refusal reason	Current result code	New refusal reason	New result code
12 : Invalid transaction	Refused	Refused	Not supported	Refused
19 : Retry Again	Referral	Refused	Refused	Refused
30 : Format error	Refused	Refused	Acquirer Error	Error
53 : No savings account	Refused	Refused	Not supported	Refused
54 : Expired card	Refused	Refused	Expired Card	Refused
57 : Transaction not permitted for this card / Do not try again	Refused	Refused	Transaction Not Permitted	Refused
58 : Transaction not allowed at terminal	Refused	Refused	Transaction Not Permitted	Refused
59 : Suspected fraud	Refused	Refused	Issuer Suspected Fraud	Refused
61 : Exceeds withdrawal amount limit	Refused	Refused	Withdrawal amount exceeded	Refused
62 : Restricted card	Refused	Refused	Restricted Card	Refused
63 : Security violation / Verify Card Data	Refused	Refused	Declined Non Generic	Refused
65 : Exceeds withdrawal count limit	Refused	Refused	Withdrawal count exceeded	Refused
91 : Issuer unavailable or switch inoperative	Refused	Refused	Issuer Unavailable	Refused
96 : System malfunction	Refused	Refused	Issuer Unavailable	Refused