

# Refusal reason mapping change log - Oney

Raw acquirer response	Current refusal reason	Current result code	New refusal reason	New result code
03 : Invalid merchant	Acquirer Error	Error	Not supported	Refused
04 : pick up card	Refused	Refused	Blocked Card	Refused
12 : Invalid transaction	Refused	Refused	Not supported	Refused
13 : Invalid amount	Acquirer Error	Error	Invalid Amount	Refused
14 : Invalid card number	Refused	Refused	Invalid Card Number	Refused
15 : Unknown card issuer	Refused	Refused	Invalid Card Number	Refused
17 : Customer cancellation	Refused	Refused	Shopper Cancelled	Refused
31 : Unknown Identifier Acquiring Party	Acquirer Error	Error	Not supported	Refused
34 : Suspected fraud	Refused	Refused	Issuer Suspected Fraud	Refused
38 : Number of PIN entry attempts exceeded	Refused	Refused	Pin tries exceeded	Refused
55 : Wrong PIN	Refused	Refused	Invalid Pin	Refused
56 : Card absent from file	Refused	Refused	Invalid Card Number	Refused
57 : Transaction unauthorized for this cardholder	Refused	Refused	Transaction Not Permitted	Refused
58 : Transaction unauthorized for this terminal	Refused	Refused	Transaction Not Permitted	Refused
59 : Suspected fraud	Refused	Refused	Issuer Suspected Fraud	Refused
61 : Exceeds cash withdrawal floor limit	Refused	Refused	Withdrawal amount exceeded	Refused
63 : Non-compliance with security regulations	Refused	Refused	Declined Non Generic	Refused
68 : Response did not reach destination or received too late	Refused	Refused	Declined Non Generic	Refused
90 : Temporary system failure	Acquirer Error	Error	Declined Non Generic	Refused
91 : Card issuer unavailable	Acquirer Error	Error	Issuer Unavailable	Refused
96 : System malfunction	Acquirer Error	Error	Issuer Unavailable	Refused